

A CHANGING  
PROFESSION  
FOR A CHANGING  
WORLD



CTSI  
CONFERENCE

15 – 17 June 2022

Mercure Bristol Grand

## CTSI Conference 2022 Joining Instructions

### Venue information

The CTSI Conference 2022 is taking place at The Mercure Bristol Grand Hotel, Broad Street, Bristol, BS1 2EL.

### Catering

There will be cash catering available in the Keepers Restaurant and tea and coffee will be provided in the morning and afternoon for delegates. For those with accommodation and exhibitor/session holder packages, lunch tokens will be attached to wristbands for you to obtain your refreshments, please keep these safe as we are unable to replace these.

### Badge

You will receive a proof of your badge that will be printed when you register at the event.

### Plan your visit

With a full programme of plenaries, masterclasses and seminar sessions running throughout the event, it is important to plan the sessions you wish to attend. Tickets for the seminar sessions are available via the booking site, please bring your tickets with you to gain access to the sessions. Booking is not required for the plenaries and masterclass sessions. [The programme can be viewed on our website.](#)

### Timings at a glance

#### Wednesday

09.00 – Registration opens  
09.30 – Exhibition open  
10.10 – Plenary  
16.45 – Masterclass  
17.45 – Welcome reception  
20.00 – Branch welcome

#### Thursday

08.00 – Registration desk opens  
09.00 – Exhibition viewing  
09.30 – Plenary  
11.50 – Institute Celebrates Success  
16.45 – Masterclass  
19.15 – Awards Dinner drinks reception for dinner at 19:45\*  
22.00 – After party (all welcome)

#### Friday

08.00 – Registration desk opens  
09.00 – Exhibition viewing  
09.30 – Masterclass  
13.00 – Plenary (virtual session live-streamed at the venue)  
14.00 – Close

\*Paid for event, you will need to register

### Privacy

Please note that there will be a photographer at Conference and we reserve the right to use any photographs for future promotional purposes.

We will provide the names and organisation details of those attending seminar sessions to session holders, branches and (your) employers if requested, to opt out email [tsievents@tsi.org.uk](mailto:tsievents@tsi.org.uk). To view our privacy policy including restricting sharing of this information please visit <https://www.tradingstandards.uk/about-ctsi/data-protection>.

## Useful information

### Car parking

[Onsite parking is available at the venue or hotel](#) (150 spaces). The rate is £15 per 24 hours for residents and £20 per 24 hours for non-residents – **you MUST register your vehicle at the hotel reception upon arrival**. Payment can be made at the hotel reception. Visitors should be aware that this carpark is within the historical structure and therefore parking bays are restricted in size. Vehicles will be parked at exhibitors' own risk and no responsibility will be taken by CTSI. Please note that there will be some filming taking place on Thursday 16 June on Broad Street, but there will be access to the carpark.

### Directions by Car

- Approach Bristol from **M32**, A420 via Castle Street Lower Castle Street, Broad Weir, Newgate, Wine Street and Broad Street (hopefully SAT Nav will be accurate and this guidance is not required).
- Many Bristolians have been fined for driving across Bristol Bridge - very close to the Conference Hotel
- Broad Street is one of the streets with traffic calming measures including planters to encourage pedestrians to sit outside cafes/bars

### Rail

The nearest station is Temple Meads at 1.29km/0.8 miles

### Air

Bristol International Airport 12.39km/7.7 miles

### Our Fairness and Respect Policy

As the Institute leading a profession which is based on the principle of fairness, we are committed to building an environment that is free from all forms of discriminatory behaviour or harassment, and in which everyone feels valued and respected. Ultimately this is about creating a safe space so that everyone can contribute to the genuinely transformative conversation that are needed to help us lead on tackling the critical issues affecting consumers. Thank you for the important role you will play in helping us to achieve this.

We look forward to welcoming you in Bristol!

### **Karin Layton**

Events and Communications Executive