

Trading Standards Officer

Ref: 220579 Full time, Permanent – 37 Hours per week Salary: £33,486 - £37,568

The Council

Northumberland County Council provides a large and diverse range of services across one of the largest counties in England. Ongoing challenges in Local Government combined with the diversity of our communities means smarter working is essential. That's why we want bold, creative and agile thinkers who can help us move forward and innovate. For further information about working for Northumberland County Council, please visit http://northumberland.gov.uk/working

The Service

Trading Standards and Animal Health forms part of the wider remit of the Business Compliance and Public Safety Unit. In turn, this sits within the Council's Housing and Public Protection Service. Whilst operationally managed by as a single team and integrated working is encouraged, Trading Standards and Animal Health are two separate functions with their own dedicated officers, each led by a Senior Trading Standards Officer.

The Role

This is an exciting opportunity for an enthusiastic and suitably skilled individual to join the team as a Trading Standards Officer. We are looking to recruit someone with a flair for finding non-compliance and a determination to resolve issues. The post holder will undertake work aimed primarily at investigating complaints, conducting requests for advice from local businesses and the inspection of businesses involved in the sale of food. Occasional weights and measures related work may also be required. The nature of the post will require a flexible approach to work including occasionally working outside what are regarded as normal hours. Other essential qualities will include strong written and verbal communication skills, the ability to deal firmly but fairly with people, and the ability to prioritise a demanding workload. Managing priorities and maintaining momentum will be key features for the successful applicant.

For an informal discussion regarding this role please contact Laura Brooks 01670 623705/laura.brooks@northumberland.gov.uk or Senior Trading Standards Officer Claire Douglas 07748 148393 claire.douglas@northumberland.gov.uk

> To apply, please visit: https://www.northeastjobs.org.uk/job/ Trading_Standards_Officer/220579

> > Closing date: 31 July 2022.

ACTION FOR EQUALITY – We welcome applications from people with disabilities who will be granted an interview if the essential job criteria are met.

