

Lead Trading Standards Officers and Trading Standards Officers

Salary: £36,858 to £43,517 per annum **Hours:** 37 hours per week

Contract: Permanent contract **Location:** County Hall, Norwich

Are you a qualified Trading Standards Officer looking for a new challenge, the next step in your career, a change of scenery, or all three? Do you share our ambition of a fair, safe and legal marketplace for Norfolk that supports and benefits local business and communities? If so, the Trading Standards Team here at Norfolk County Council would love to speak with you about opportunities in our talented team.

As a Lead/Trading Standards Officer within the team, your role will be varied, challenging, and (we hope) fulfilling. Norfolk is a unique county, with a blend of urban and rural locations, and a diverse range of businesses and industries.

Our physical environment is something special, a county where you will be surrounded by a unique blend of beaches, broads, countryside and culture, which we think is hard to beat! It's an environment where no two days are the same, and there's always something new to learn. You'd have a talented and experienced team around you, plus a structured career path and an excellent learning and development programme.

We currently have 11 trainees, 10 of whom will be embarking on year 2 of the new Level 6 Trading Standards Professional apprenticeship in the 23/24. They are studious and enthusiastic, and we are looking for officers who are keen to share their experience and expertise to support them during their qualification journey and beyond.

With the hybrid working model offered here at Norfolk County Council you will benefit from the best of both worlds:

We have a proven track record on delivering:

- Access to modern and well-resourced office and collaborative spaces, and
- First class provision of IT, software and other equipment to enable effective home-working.

So, if you fancy less commuting and more flexibility to help with the balance of life but still value face-to-face contact with your team then Norfolk's the place for you. Our main offices are at County Hall in Norwich and Priory House in

King's Lynn and you would have the option of being based, under our hybrid working model, at either site.

Whether you're newly qualified or you're an experienced Trading Standards Officer, whether you want to specialise in a particular area, or you're more interested in a generalist role, we'd be keen to hear from you and tell you more about what a career here might look like.

To be considered for the role you'll need to hold a professional Trading Standards qualification (Trading Standards Practitioner Certificate/Diploma or equivalent antecedents). In addition, you'll need first class organisation and communication skills, and the ability to engage with people from all walks of life, and to drive positive outcomes. You'll need perseverance, patience, attention to detail and the ability to think on your feet and use your judgement. And you'll have a positive and proactive approach, and a willingness both to learn new things and to help others.

We know we're asking for a lot, but in return we think we have a lot to offer. If you're still reading, and you think you have what it takes, then we would love to hear from you.

Whilst our Lead/Trading Standards Officer vacancies are full time posts (37 hours a week) we would welcome applications from candidates proposing part time and/or flexible working arrangements.

We want our people to be inspired and motivated to work well together, make the most of our workspaces, enjoy a healthy work-life balance, and deliver excellent services to Norfolk and its people. Flexibility is built into the way we work, with hybrid working a key feature for many roles. Our technology platform and equipment are first class, enabling you to connect and collaborate remotely. We ask that you have in place good Broadband connectivity

For an informal discussion about the posts please contact Jon Peddle, Safety & Fair Trading Manager (01603 224380), Duncan Carter, Food & Farming Manager (01603 222613) or Alice Barnes, Business & Community Support Manager (01603 222749).

Please quote job reference: 2046

Closing date 12 February 2023.

Interviews: w/c 20 February 2023.

