

# Meet the Apprentice



**Hannah Broadbent works at Lincolnshire County Council and recently completed training with the Credit Services Association.**

## **Tell us a little bit about yourself**

My name is Hannah Broadbent and I have recently completed the Level 4 Regulatory Compliance Officer apprenticeship with the Credit Services Association. The training was conducted virtually via monthly workshops, and I had regular meetings with my course tutor.

## **What made you consider an apprenticeship?**

I considered an apprenticeship because it gives you the opportunity to learn whilst doing the job, it was the best of both worlds. It means that you can develop the skills you have specific to the job. As I was completely new to Trading Standards it gave me the time to understand the principles of good regulation and why it is so important.

## **How did you find the training and what were the benefits?**

The biggest benefit I found from the training was the support that my employer and my training provider gave me. I had monthly workshops and meetings with my tutor who would encourage me to think about the on the job experience I had gained and how to apply it to my assignments.

It was also good to meet other apprentices from other sectors.

The apprenticeship is also recognised by the Chartered Institute of Trading Standards (CTSI) which meant that I had less exams to do in the summer. It was good to be able to track my progress with my employer and my tutor and identify areas where I could improve.

## **What will be the next steps in your career?**

My next steps will be continuing to learn as much about Trading Standards as I can and (hopefully) completing the qualification framework with CTSI.

## **What would you say to anyone else considering an apprenticeship?**

Go for it! You have nothing to lose and everything to gain. You're getting the exact skills and experience you need for the job and fantastic support along the way.

I'd really recommend looking at the job that you want and the number of apprenticeships out there because there is a real variety.