

Meet the Apprentice

Chimacho Hamilton and Amanda Kukoyi are Compliance Officers for the Office for Product Safety and Standards



Chimacho: Coming from a completely non-compliance background in my previous career, the Regulatory Compliance Officer Level 4 Apprentice course has laid down the foundations to learn the fundamentals of my role within OPSS.

Being given the opportunity to have 20% of my working week to complete the course whilst also carrying out my normal daily duties and receiving the support from my colleagues has helped me acquire the knowledge and skills and confidence to make informed assessments of compliance and risk.

I have demonstrated within the course project that I can now work independently and liaise cohesively to collaborate with Local Authority Trading Standards to support proportionate, risk-based responses to non-compliance.

I feel a great sense of job satisfaction knowing that the work that I do does its part in protecting consumers within the UK from unsafe products.



Amanda: My apprenticeship journey has been a beautiful experience. The RCO course has allowed me to expand my current knowledge whilst learning completely new skills and gaining more experience in my role as a compliance officer.

This course has allowed me to gain expertise in skills relevant to my role as a compliance officer. A good example is how this course has built my communication and interaction skills which have allowed me to effectively interact with businesses and partner organisations such as Trading Standard.

Overall, it has been an amazing experience for me.