

Meet the Apprentice



Gemma Mantle and Joe Parsons are Trading Standards Officer Apprentices at West Northamptonshire Council

Gemma: This course has given me the opportunity to learn lots about a variety of topics whilst working towards a qualification which will help me with a career in Trading Standards.

Throughout my experience on the course, I have enjoyed learning through practical experience with colleagues by assisting on visits which has helped me build more knowledge for this course.

I have also had learning opportunities through attending interactive workshops which have included things like debates and creating our own campaigns working with other learners from other services. I've also enjoyed creating my own presentations and completing learning units on different topics. I feel that this course has helped me build both confidence and knowledge which will benefit me in my future career.

Joe: I have enjoyed my RCO course so far. I really enjoy the workshops that are put on to help you progress through your course. They are well explained and if you have any questions your skills coaches go above and beyond to help you thrive.

I enjoy every aspect of trading standards as it is so varied meaning that every day is different.

This qualification will help my career after my apprenticeship, I will take further exams when I complete my apprenticeship, meaning I will have some advance knowledge when taking my exams further down the line.