

Meet the Apprentice



Joe Green is a trainee Enforcement Officer with Oxfordshire County Council

I have thoroughly enjoyed my apprenticeship in Regulatory Compliance with Babington Online. I began my career in Trading Standards with next to no knowledge of what regulation truly meant. A massive benefit of this apprenticeship has been the ability to gain specific knowledge directly relevant to my role, the ability to apply this within the work I carry out day to day and to understand more about the wider regulatory world we operate in.

One of the units within the apprenticeship has been a focus on good regulation and understanding those who we regulate. I have been able to draw upon specific examples and knowledge gained from the apprenticeship and apply it to my everyday role improving my own performance, passing on learning and insights to colleagues and helping me make a bigger impact on the public in Oxfordshire. Another aspect I have enjoyed throughout the apprenticeship is being able to network with peers who work in other regulatory bodies. This has allowed me to gain a more detailed understanding of the wider regulatory environment and meant I can add more to the discussions taking place in the apprenticeships' workshops and seminars.

I know it is said a lot within Trading Standards, but I truly did fall into the position despite not actively intended to work in the sector. I began with limited knowledge of what the role of a Trading Standards Officer involved. I rapidly began to learn of the diversity of the role and responsibilities of a Trading Standards Officer which took me aback.

I have been fortunate within my job role to work across those diverse and wide-ranging teams including licencing, weights and measures, environmental health, doorstep crime as a few examples. Personally, I found the most enjoyment dealing with consumer complaints and ensuring businesses are compliant with law and regulations.

Overall, I have enjoyed my time in all the teams I've worked with and have gained different valuable lessons and skills with each.