



ENVIRONMENT DEPARTMENT

Port Health and Public Protection – Trading Standards Team

Regulatory Compliance Officer (Trading Standards) vacancy

Full time 2-year fixed term contract

Grade C – Salary from £31,740 inclusive of Inner London weighting (excluding pay award from 1 July 2023).

This is an exciting opportunity to join the City of London Trading Standards team and to train to become a Regulatory Compliance Officer and gain the relevant NVQ level 4 qualification. Trading Standards are a small team but there will be opportunities to support them in their interesting, important, and varied work. Subject to satisfactory progress, the successful candidate will take on their own caseload and will be authorised to enforce some of the Trading Standards legislation.

We have been regulating trade in the City of London for hundreds of years and continue to support good businesses, protect consumers and deal with rogue traders. Although a small service, we punch well above our weight and work very closely with partner agencies, particularly the City of London Police, to deal with the disruption of investment fraud. Investment scams try and associate themselves with the City to reassure potential victims but part of our role is to protect the reputation of the Square Mile and beyond. We also carry out a full range of other trading standards functions and want to develop and implement projects that are relevant to issues within the City.

We are looking for someone who can demonstrate an enthusiastic approach to learning and acquiring new skills and putting them into practice in a professional environment. You will need a good understanding of the role of regulatory services in general and Trading Standards more specifically, including an understanding of consumer rights found in the Consumer Rights Act 2015.

We offer a generous annual leave entitlement depending on your previous Local Government service, a 35-hour working week and modern offices right in the heart of London at Guildhall. We will arrange to pay your NVQ level 4 training costs, and you will need to be committed to gaining the qualification which takes around 18 months.

**For an informal discussion, please contact Steve Playle,
Trading Standards Manager, on 07968 834647
or email steve.playle@cityoflondon.gov.uk**

Interviews planned for mid July 2023.

To apply online please visit https://jobs.cityoflondon.gov.uk/citrentp_webrecruitment/wrd/run/ETREC107GF.open?VACANCY_ID%3d656323ZxYG&WVID=48351134Nh&LANG=USA

Alternatively, please contact 020 7332 3978 (24 hr answerphone) quoting reference number OENV0106. A minicom service for the hearing impaired is available on 020 7332 3732. The City of London Corporation is committed to Equal Opportunities and welcomes applications from all sections of the community.

Closing date for applications is 12 noon, 30 June 2023



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