

CTSI Professional Competency Framework (CPCF) written examination

Unit 4: Product Safety

September 2023

Guidance for this examination

Please ensure that you indicate clearly at the top of the answer booklet, by ticking (✓) the relevant box on the front of your examination booklet, the law viewpoint from which you will be answering: English, Scottish or Welsh.

The examiners may expect candidates to show knowledge of legislation which is in place but not in force (i.e., has been enacted) and regulations which have been made but are not yet in force, if they are directly relevant to the subject matter of the examination.

Examination structure

There are two sections to the examination paper:

Section A Consists of six questions.
Candidates should attempt to answer four questions.
Total allocation of marks is 40 marks.
Suggested time allocation is 30 minutes.

Section B Consists of four questions.
Candidates should attempt to answer two questions.
Total allocation of marks is 60 marks.
Suggested time allocation is 60 minutes.

Total time allowed – one hour 30 minutes (plus ten minutes' reading time).

Note:

The Product Safety paper is a **closed book**; no materials are permitted to be taken into the examination room.

*The examination paper has **four** pages, including this front sheet.*

Exam: Unit 4: Product Safety

Exam cycle: September 2023

Date: 11 September 2023

Reading time: 10 minutes

Time: 10:00am – 11:30am

Max: 100 marks

Section A

Candidates should attempt to answer four questions.

Each question carries ten marks.

Total: 40 marks.

1. What is the difference between 'placing' a product on the market and 'making available' a product on the market? Provide examples of where a product is sitting in the supply chain to illustrate each of them.
(10 marks)
2. What is 'vulnerability' in the context of product safety? Give examples of the levels of vulnerability that product users may experience.
(10 marks)
3. Describe what 'product traceability' is, using examples to illustrate it. Why is it important to regulators?
(10 marks)
4. Outline the powers and limitations of market surveillance officers regarding the inspection of documents relating to the conformity assessment of a product subject to CE or UKCA marking.
(10 marks)
5. Outline the definitions of 'hazard', 'risk' and 'risk assessment' and illustrate the definitions using a methodology currently in use in relation to product safety.
(10 marks)
6. What is the definition of a 'toy', and what products are excluded from this definition?
(10 marks)

Section A total of 40 marks.

End of Section A.

Section B
Candidates should attempt to answer two questions.
Each question carries 30 marks.
Total: 60 marks.

7. Answer both parts:

- (a) Describe the various economic operators which exist under the New Legislative Framework, and outline their obligations under the legislation. (20 marks)
- (b) Describe the process you would use to verify that a business had met these various obligations. (10 marks)

(Total: 30 marks)

8. Answer all parts:

You visit a high street second-hand store, which is selling a variety of products, including gas appliances which run on gas and/or electricity, toys and nursery products. It appears that no checks have been carried out, and products are damaged or have missing parts.

- (a) What legislation applies and what offences may have been committed, and by whom? What action would you take as a result of this information? (10 marks)
- (b) Develop a skeleton action plan. (5 marks)

ENGLISH AND WELSH CANDIDATES ONLY:

- (c) Write and outline PACE interview for the company, giving adequate consideration of any offences and statutory defences available. (15 marks)

SCOTTISH CANDIDATES ONLY:

- (c) Write and outline your questions for an interview plan to be used in an interview under caution with the company, giving adequate consideration of any offences and statutory defences available. (15 marks)

(Total: 30 marks)

Section B continues over the page.

9. Answer both parts:

(a) Product safety legislation provides for various types of safety notices. Outline the safety notices which are available to regulators to require economic operators to take corrective actions, and the circumstances in which they would be used. (25 marks)

(b) What is the alternative to the issue of a formal safety notice when addressing risk or non-compliance? (5 marks)

(Total: 30 marks)

10. Answers all parts:

You receive notification of an incident via your local fire service of a tumble dryer that caught fire whilst in normal use, from what appeared to be a fault inside the machine. The product is a well-known brand that was purchased via a high street retailer six months ago.

(a) What further information would you obtain, following the initial report? (5 marks)

(b) What information would you request from the manufacturer, and how would you use it? 10 marks)

(c) What other information would you seek to enable you to perform a risk assessment on the product? (5 marks)

(d) If the product is determined to be 'serious risk', what are the legal consequences of this? (5 marks)

(e) What actions should be undertaken next, and by whom? (5 marks)

(Total: 30 marks)

Section B total of 60 marks.

END OF EXAMINATION PAPER.