

Trainee Legal Advisor

£27,300 per annum
37 hours per week flexi-time ■ Basildon/Hybrid



Chartered Trading
Standards Institute

CTSI, boasting a rich legacy of safeguarding consumers for 141 years, stands as an ambitious professional membership organization. Fuelled by the perspectives of our members and a resolute sense of purpose, we broaden our impact through the diverse range of services we provide to Trading Standards professionals across the UK.

Have you got a legal qualification or legal background that you are currently not using? Do you want to make a difference to consumers like you? Why not come and work with our small team, giving advice on consumer law to consumers who have encountered problems after buying goods from another country.

Primarily giving advice and assistance over email and telephone, the role also entails mediating with traders. The team work in a highly demanding and targeted environment in order to help as many consumers as possible.

No consumer law knowledge or mediation skills are required as all law, mediation and contact handling training will be given.

This is an exciting opportunity to work in an interesting environment making a difference to people who really need your help.

CTSI is an equal opportunity employer that is committed to diversity, inclusion and equality of opportunity in the workplace for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

The successful person will understand the UK legal system, be able to work on their own initiative, have the ability to produce accurate work to tight deadlines and be computer literate. The right person will be able to work to their own initiative with minimal supervision, be a team player to support and discuss cases within the team, and have a thirst to develop themselves further.

Benefits include:

- Flexi-time and hybrid working
- Increased holiday allowance
- Increased pension contribution
- Free car park
- Training and development funding

For further details about CTSI and this job, please visit www.tradingstandards.uk.

The closing date for receipt of applications is 5pm Tuesday 23 April 2024. CTSI, 1 Sylvan Court, Sylvan Way, Southfields Business Park, Basildon, SS156TH



www.tradingstandards.uk