

Independent Non-Executive Director

Consumer Codes Approval Board

Make a difference to the customer service experienced by millions of consumers as an independent member of the Consumer Codes Approval Board (CCAB). The CCAB strategic leadership roles at national level are at the cutting edge of facilitated self-regulation.

The Consumer Codes Approval Board is a community interest company established in 2013 and is administered by the Chartered Trading Standards Institute to determine applications for the approval of consumer codes of practice. The Board is independent of government, industry, consumer groups and the Institute, and provides a completely impartial assessment of the suitability of consumer codes of practice.

The Consumer Codes Approval Scheme is facilitated self-regulation. It aims to raise consumer service standards, promote consumer interests, set higher standards of consumer protection and identify trusted traders that consumers can rely on.

As a member of the CCAB you will be responsible for guaranteeing the independence of the Board, making clear, objective decisions in the public interest and discharging your fiduciary responsibilities for the running of the community interest company. The successful candidate will have a broad range of



experience and skills which may include the following: business and regulation landscapes; experience in a policy and regulatory background; performance management; communications and campaigns and economic and social analysis.

We positively encourage applications regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships. Appointments will be made on merit on the basis of fair and open competition.

For further details about CCAS visit
[Consumer Codes Approval Scheme \(tradingstandards.uk\)](https://tradingstandards.uk)

For further information about this position and how to apply please contact Abbie Hunter (HR & EDI Manager) hr@tsi.org.uk for a candidate information pack.

The closing date for receipt of applications is noon on 30 April, interviews to be scheduled in May 2024.

Consumer Codes Approval Scheme, 1 Sylvan Court, Sylvan Way, Southfields Business Park, Basildon SS15 6TH