



Department for  
Business & Trade

# Lead Enforcement Officer

## Office for Product Safety and Standards

### About us

The Online and Supply Chain Enforcement Team keeps online shopping safe for consumers across the UK. From ports and borders, to online marketplaces, fulfillment houses and third-party sellers, they hold retailers to high standards, and protect consumers from bad actors.

We have Lead Enforcement roles available in all three of our Enforcement Teams. The team you join will be based on business needs, but if you have a preference, please let us know.

### Ports and Borders Team

Working to keep unsafe and non-compliant products out of the UK, this team focuses on developing innovative solutions to stop bad actors within the supply chain. From proactively monitoring fulfillment centres, to working with a range of regulators, their work is full of variety.

### Online Enforcement Team

Responsible for keeping consumers safe online, this team selects and test purchases high risk products. Whether it's getting non-compliant products removed from sale, monitoring how well Online Marketplaces are fulfilling their obligations, or holding bad actors to account, their work is fast paced and dynamic.

### Incidents and Investigations Team

Dealing with nationally declared product safety incidents, this team takes the lead on high profile investigations in the Product Safety space. They take action to protect people and places, carrying out detailed investigations that get to the heart of issues, and determining appropriate enforcement action.

### About the role

As a Lead Enforcement Officer, you'll play a vital role in the work we do. From undertaking enforcement work to ensure products placed on the UK market are compliant, to taking the lead on enforcement investigations, to providing support to multi-officer investigations and supervising your team's casework, you'll work both independently and as part of a team to keep shoppers safe.

You'll develop relationships with businesses, trade bodies and other organisations, delivering clear, supportive and effective advice. You'll further your specialist understanding and knowledge of the legislation you enforce and the industries and sectors you regulate in order to get the best out of yourself and your team. Identifying ways to innovative, opportunities to improve, and chances to add value, you'll prioritise making a positive impact on shoppers across the UK.

### About you

You'll be flexible and ambitious, with a full valid driving license, and previous experience in an investigatory role in either regulation, enforcement or compliance. You'll have the capability to scope, plan and guide the delivery of results-oriented, multi-faceted work plans. With the ability to research, understand, assess, and apply technical information, you'll be comfortable using data to assist the investigative process.

On a personal level, you'll have strong problem solving and analytical skills, excellent communication and interpersonal skills, and the ability to adapt to changing workloads, environments and priorities. This is a fantastic opportunity to join a dynamic team keeping shoppers safe, and to kickstart your career in the process.

To apply please visit:

[Lead Enforcement Officer – Civil Service Jobs – GOV.UK](#)