



Department for
Business & Trade

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Office for Product Safety and Standards (OPSS)

Enforcement Managers

Grade 7 – Salary: £53,560 – £63,481 + pension + benefits

National: £53,560 - £60,118, London: £57,026 - £63,481 – Location: Birmingham and London (Teddington)

The challenge

Regulation is a powerful Government tool to address market failures, influence behaviour and promote positive action. Crafted and delivered well, regulation can be an enabler of growth, innovation and efficiency. Here at the Office for Product Safety and Standards (OPSS), our goal is to be a trusted regulator for the UK.

Our Online and Supply Chain Enforcement Team regulates the full supply chain, from ports and borders through to online marketplaces, fulfilment houses and third-party sellers. We are responsible for ensuring that shopping online is as safe as shopping on the high street. We now have opportunities across three enforcement teams. Adopting a variety of innovative approaches and interventions to regulation and enforcement, all teams offer diverse, fast-paced work.

About the roles

Ports & Borders prevents unsafe and non-compliant products entering the UK supply chain. Work can include deployments at ports, monitoring fulfilment centres and inland activity, and targeting resources to deal with prolific offenders. Our latest activity is preventing unsafe and non-compliant ebikes, escooters and conversion kits entering the UK supply chain.

Online Enforcement selects and test-purchases high-risk products which are being sold online. We get non-compliant products removed from sale and monitor how well online marketplaces are fulfilling their obligations.

Incidents and Investigations leads on high-profile product safety cases, and also deals with nationally declared product safety incidents. We take immediate corrective action to protect people and places,

and carry out detailed investigations to determine appropriate enforcement action or sanctions.

Whatever team you join, you will play an important role in building our reputation by improving transparency and accountability to the businesses we regulate and the citizens we serve. You will take the lead on investigations and compliance activities, and manage a range of programme and project-based enforcement activities. You can expect to work with a range of partners including local authorities, Border Force and HMRC.

About you

Creative, adaptable and team-focused, you're likely to have a proven aptitude for contributing to innovative regulatory approaches and responding to changes in legislation or shifts in regulatory priorities. Communication skills are important as you will combine team management responsibilities with building and maintaining strong relationships, both internally and externally. You'll be ready to balance a varied and fast-moving workload.

Benefits

We offer a range of benefits including a generous leave allowance, flexible working options, learning and development tailored to your role, and a Civil Service pension.

Please state in your application which role, or roles, you wish to be considered for.

To apply, please visit www.civilservicejobs.service.gov.uk quoting ref 346344.