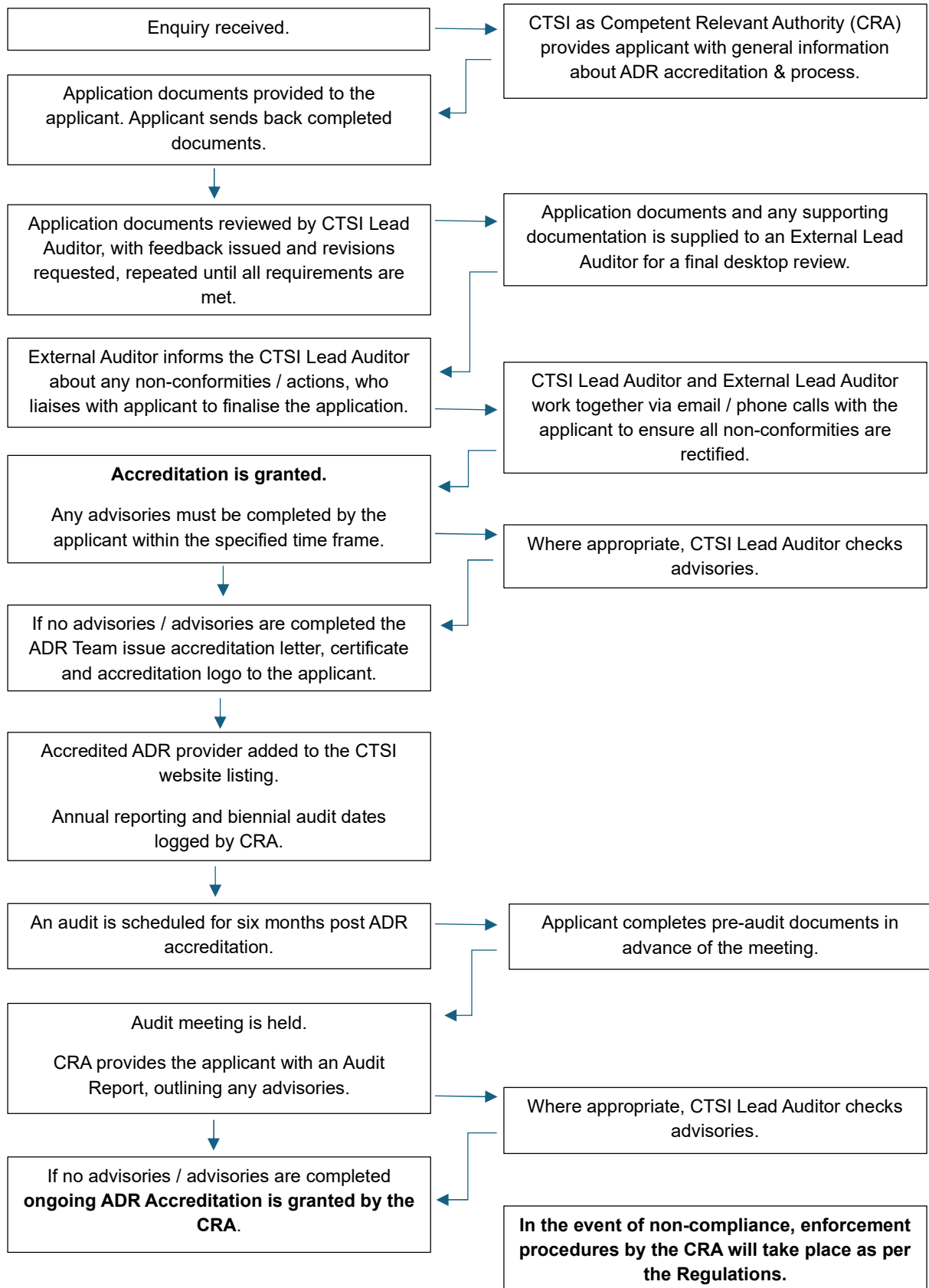


Process for accrediting ADR providers under The Digital Markets, Competition and Consumers Act 2024 (DMCC Act)



Note: Depending on the level of support needed, the ADR Team / CTSI Lead Auditor will have various ad hoc phone calls / MS Teams meetings with the applicant throughout the process to provide support.