

Qualifications Framework written examination

Unit 4: Product Safety

May 2026

Guidance for this examination

Please ensure that you indicate clearly at the top of the answer booklet, the law viewpoint from which you will be answering: English, Scottish or Welsh.

The examiners may expect candidates to show knowledge of legislation which is in place but not in force (i.e. has been enacted) and regulations which have been made but are not yet in force, if they are directly relevant to the subject-matter of the examination.

Examination structure

There are two sections to the examination paper:

Section A Consists of six questions.
Candidates should attempt to answer four questions.
Total allocation of marks is 40 marks.
Suggested time allocation is 30 minutes.

Section B Consists of four questions.
Candidates should attempt to answer two questions.
Total allocation of marks is 60 marks.
Suggested time allocation is 60 minutes.

Total time allowed – 1 hour 30 minutes (plus 10 minutes' reading time).

Note:

The Product Safety paper is a **closed book**; no materials are permitted to be taken into the examination room.

*The examination paper has **four** pages, including this front sheet.*

Section A

Candidates should attempt to answer four questions.

Each question carries 10 marks.

Total: 40 marks.

1. Outline the safety obligations placed upon a retailer of unpowered pedal cycles.
(10 marks)
2. Provide a summary of the safety legislation which applies to leather articles such as wristbands and watch straps imported from the Far East.
(10 marks)
3. **Answer both parts of the question.**
 - (a) Outline and explain the difference between 'instructions for use' and 'warning labels', illustrating your answer with examples and where you would expect to find them
(8 marks)
 - (b) When are warning labels an acceptable way of managing product risk?
(2 marks)
(Total: 10 marks)
4. With examples, briefly explain the obligations of an importer under the Toys (Safety) Regulations 2011.
(10 marks)
5. What is a 'compliance notice' and when is it used? Provide an example of when an enforcement authority may issue one. What further options for action are available in the event that a notice is not complied with?
(10 marks)
6. Describe the process, giving examples where appropriate, of 'internal production control' when applied to the conformity assessment of consumer products.
(10 marks)

Section A total of 40 marks.

End of Section A.

Section B
Candidates should attempt to answer two questions.
Each question carries 30 marks.
Total: 60 marks.

7. Answer all parts of the question.

Your authority has a primary authority partnership with a large manufacturer of kitchen electrical 'white goods', and you receive a notification from them that they have received two reports in the last two weeks about one of their tumble dryer models catching fire whilst in use.

- (a) What further information would you seek from them at this stage? (8 marks)
- (b) What are their statutory obligations in this scenario? (6 marks)

Subsequently, you receive six more reports of fire, and the risk assessment carried out by your authority indicates that the product presents a serious risk with medium uncertainty. 75,000 products are currently in people's homes.

- (c) What are the obligations of the manufacturer in these circumstances? (8 marks)
- (d) If the manufacturer chooses not to fulfil their obligations, what are the duties of your department and the tools available? (8 marks)
- (Total: 30 marks)

8. You have received a request for advice from a regional letting agent about their responsibilities under product safety legislation, and how they can best discharge them in relation to furnished accommodation, of which they have over one hundred such properties on their books.

Outline the product safety legislation that would apply to them and how they could ensure that they comply with the requirements.

(30 marks)

Section B continues over the page.

9. Answer both parts of the question.

A UK-based manufacturer of fashion accessories for motorcyclists approaches you for advice, having decided to expand their range to include protective wear such as gloves, boots, trousers and jackets.

These products will be variants of clothing they already produce, but with claims about protection in the event of an accident.

(a) Outline the initial advice that you would give them.

(20 marks)

(b) Summarise the relevant conformity assessment requirements, manufacturer's obligations and documentation necessary for the CE mark to be legally applied to these products.

(10 marks)

(Total: 30 marks)

10. There is a significant overlap between the various economic operators as defined under product safety legislation and the statutory defence of taking all reasonable steps and having exercised all due diligence. It is impossible to make out this defence if statutory obligations are not fully undertaken.

Discuss whether or not this is true with reference to the obligations of manufacturers under the Toys (Safety) Regulations 2011, citing relevant case law as appropriate.

(30 marks)

Section B total of 60 marks.

END OF EXAMINATION PAPER.