

Intro to Unit 3 Trading Standards Law Part 1

UNIT DESCRIPTION

This unit will provide you with the knowledge of core consumer protection legislation and processes which ensure a fair-trading environment within the UK.

You will gain an understanding of the criminal and civil legislative mechanisms and the powers to enforce them. In addition, you will also learn the procedural framework for investigation and evidence gathering.

WHAT TO EXPECT

Courses are offered each year for this and all Units. You will be taught in line with the unit learning outcomes. It is also expected that you will undertake your own learning by ensuring you are familiar with all areas shown in the unit syllabi.

QF courses will use different learning delivery methods. You will have two classroom-based days with the trainer, access to an online portal that provides you with on-going detailed course notes, inter block assessments, and remote sessions, with the trainer/other trainees.

In addition to this, the trainer may choose to provide via the online portal, videos or other learning materials as they deem necessary. These additional learning materials will be provided throughout the duration of the course.

You are expected to complete all assessments/assignments, as notified to you by your trainer. You will upload them for marking by the designated deadline.

Written exam: You will register for Stage 1 and complete the associated 2 hour written exam and demonstrate the knowledge requirements for this subject.

Coursework – Report: The 2000-word report will be submitted online using the system provided by CTSI. You may not take the written examination unless this piece of coursework is submitted.

UNIT INFO

Assessment types:

Written exam (2 hours)
Report (2,000 words)

Coursework deadline:**NOVEMBER CYCLE**

1st September (Feedback given)
1st October (No feedback given)

MAY CYCLE

1st March (Feedback given)
1st April (No feedback given)

Resources information:

Coursework criteria
Previous examination papers
Guidance information

Unit designated learning hours:

135 hours (delivered by both training and self-learning hours)

Qualifications Team info:

Available Mondays to Fridays
9am to 4pm

Team members

Sue Steward – Head of
Education and Training
Richard Cowles – Education and
Training Manager
Marianne Rickwood –
Education Coordinator
Rebecca Taylor –
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Sophia Robinson –
Education Assistant
Sophie Brand –
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CLASSIFICATION OF AWARDS

All examinations are marked out of 100% and with a pass mark of 40%.

On passing an examination/coursework you will be graded with the following classifications: Distinction, Merit and Pass.

All effort should be made to gain the highest mark possible throughout the examining process.

Classification	Award
Distinction	70-100%
Merit	60-69%
Pass	40-59%
Fails	0-39%

QUALIFICATIONS FRAMEWORK REGULATIONS AND POLICIES

All forms of assessment fall within strict regulations and you must ensure you understand and adhere to all regulation requirements.

The regulations that cover all aspects of the QF qualifications can be found on our website:

[Qualifications Framework resource area](#)

Please ensure you are familiar with all aspects within the regulations, taking particular notice of any areas relating to examinations, coursework and deadlines.

CTSI will publish announcements surrounding the QF qualification from time to time. These are found here:

[Qualifications Framework Announcements](#)

It is important that you are aware of any notifications provided by CTSI throughout the year to ensure you are meeting any/all requirements that the Executive or the Qualifications and Awards Board have put out.

GOVERNANCE

For more detailed information on the governance of the QF, you will find this within the regulations.

UNIT SYLLABI

NOTE: The legislation outlined in this syllabus is not an exhaustive list. Candidates will be required to answer questions in accordance with this syllabus.

The examiners may expect candidates to show knowledge of legislation, which is in existence but not in force, (i.e. Acts which have not finally been enacted, or Regulations which have not reached their commencement date) if it is directly and significantly relevant to the subject-matter of the examination

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Learning Outcomes:

At the end of this module, the student will be able to:

- Identify and understand the key UK consumer protection legislation that regulates the fair-trading environment.
- Explain due diligence and case law which has assisted with interpretation of the concept.
- Understand the legislation which governs the activities of a criminal investigation.
- Understand the controls on disclosure of information when conducting an investigation.

Indicative areas of study:

The range, extent and limitations of enforcement powers; statutory defences and relevant case law.

The legislative requirements and associated guidance which govern the conduct of an investigation into common fair-trading breaches.

The following terms have been used to indicate the level of knowledge required in each element:

Detailed: To an in-depth level, and with a fine degree of distinction between the various concepts.

Working: The ability to apply the areas of knowledge to a trading standards environment.

Basic: Having an awareness of relevant legislation, organisations and concepts.

Assessments will reflect the requisite level of knowledge in each given area of the syllabus.

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SYLLABUS

Detailed knowledge of:

- Part 4 Chapter 1 of The Digital Markets, Competition and Consumers Act 2024 relating to Unfair Practices.
- The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.
- The concept of due diligence as applied to the fair-trading environment.
- Powers under Consumer Rights Act 2015 (Schedule 5).

Working knowledge of:

- Price Marking Order 2004.
- CTSI Guidance for Traders on Pricing Practice.
- Business Protection from Misleading Marketing Regulations 2008.
- Part 4 Chapter 2 of The Digital Markets, Competition and Consumers Act 2024 relating to subscription contracts.
- Enterprise Act 2002, Part 9.
- Police and Criminal Evidence Act 1984 and the relevant codes and equivalent rules in Scotland.
- Regulation of Investigatory Powers Act 2000, the Regulation of Investigatory Powers (Scotland) Act 2000, the Investigatory Powers Act 2016 and the Protection of Freedoms Act 2012, including obtaining judicial approval.
- The rules relating to the laws of evidence and procedure which are relevant to the investigation of regulatory offences and breaches.
- Unused material and disclosure requirements (in particular the Criminal Procedure and Investigations Act 1996).

Basic knowledge of:

- The application of the relevant provisions of the Data Protection Act 2018 and General Data Protection Regulation 2016 with regard to the disclosure of information.
- Animal Health Act 1981 and legislation relating to animal health and welfare.
- Issues relating to property sale and rental.
- Secondary ticketing.