

Dated: 10/9/26

## **New AI policies for CTSI qualifications and online assessments**

CTSI has adopted two new policies governing the use of artificial intelligence (AI) in its qualifications and assessments. Both have been approved by the Qualifications Panel and take effect from 1 November 2026. They apply to all candidates, across all qualifications within the CTSI Qualifications Framework and competency-based programmes.

### **AI and CTSI qualifications policy**

The use of AI is prohibited in all coursework and written assessment evidence submitted for marking. This includes assignments, portfolios, reflective accounts, practical write-ups and any other written work used to demonstrate competence or knowledge. AI tools are defined broadly as *any software or platform that can generate, rewrite, summarise, paraphrase or substantially improve written content*.

All submitted work must be the candidate's own, produced independently.

### **AI and online assessments policy**

From 1 November 2026, all online assessments - including professional interviews, oral assessments and multiple-choice assessments - must be taken at the candidate's place of work under invigilation. For many candidates, this means sitting the assessment within their local authority, with a suitable invigilator present. Online assessments can no longer be taken remotely from home.

Key points for online assessments:

- The employer must nominate a suitable invigilator. This will be someone who holds a more senior position than the candidate, and who is not themselves undertaking a CTSI qualification.
- The invigilator's details must be sent to the Education Team at least two weeks before the assessment.
- Where a candidate does not have access to a traditional workplace, alternative arrangements (such as a central or local authority workplace) may be approved by the Qualifications Team. Candidates should contact the Qualifications Team at least one month in advance to request this.
- Invigilation will follow CTSI's existing written examination invigilation guidance, available in the nominated person's area, here [Qualifications Resources](#).

Both policies are effective from 1 November 2026 and will be reviewed by 1 November 2027. Breaches of either policy may result in the assessment being voided, results being withheld, or misconduct procedures being applied.

Read the full policies:

- [AI and CTSI qualifications policy](#)
- [AI and online assessments policy](#)

If you are unsure whether a particular tool, resource or method of working is acceptable, contact the Qualifications Team before submitting your work.