

# Independent Non-Executive Directors (x3)

## Approved Code Scheme Board (ACSB)



Make a real difference to the customer service experience of millions of consumers as an independent member of the ACSB which meets quarterly. These strategic leadership roles operate at a national level and are at the forefront of facilitated self-regulation.

The ACSB is a Community Interest Company, established in 2013 and administered by the Chartered Trading Standards Institute (CTSI), to assess applications for the approval of consumer codes of practice. The Board is completely independent of government, industry, consumer groups, and CTSI itself, ensuring impartial and objective decisions on the suitability of consumer codes.

The Approved Code Scheme promotes facilitated self-regulation and aims to raise consumer service standards, protect consumer interests, set higher standards of consumer protection, and identify trusted traders that consumers can rely on.

As a Board member, you will safeguard the independence of the Board, make clear and objective decisions in the public interest, and discharge fiduciary responsibilities for the governance of the Community Interest Company. We are seeking candidates with a broad range of experience and skills, which may include an understanding of the business,

regulatory and consumer environment; experience in policy or regulation; insight into consumer issues; communications and campaigning; and awareness of the opportunities presented by digital technology and AI.

These posts are not remunerated, but reasonable travel and other expenses will be met. The Board meetings are generally held in central London or virtually via Teams.

We positively encourage applications regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships. Appointments will be made on merit on the basis of fair and open competition.

For further details about ACS visit **Approved Code Scheme** ([approvedcode.tradingstandards.uk](https://approvedcode.tradingstandards.uk))

For further information about this position and how to apply please download the Candidate Information Pack from the [CTSI website](https://www.ctsi.org.uk) or contact Jacqui Guerreiro (Interim Corporate Services Director at CTSI) [acsb@tsi.org.uk](mailto:acsb@tsi.org.uk).

**The closing date for receipt of applications is noon on 12 October 2026. Interviews will take place in October 2026.**