

# CTSI Symposium 2018

The Chartered Trading Standards Institute's  
Annual Professional Development Event

4-6 June 2018  
East Midlands Conference Centre, Nottingham

**Stronger together**

## Seminar Sessions

Day	Time	Session Holder	Title	Tickets
Monday	12:10	36 Bedford Row	eCrime and Digital Evidence - Building a Strong Case	<a href="https://www.eventbrite.co.uk/e/ecrime-and-digital-evidence-building-a-strong-case-tickets-45290177139">https://www.eventbrite.co.uk/e/ecrime-and-digital-evidence-building-a-strong-case-tickets-45290177139</a>
Monday	12:10	Gough Square Chambers	Criminal behaviour orders – an additional weapon in the trading standards armoury	<a href="https://www.eventbrite.co.uk/e/title-tba-tickets-45290956470">https://www.eventbrite.co.uk/e/title-tba-tickets-45290956470</a>
Monday	12:10	Which?	Business regulation - Awareness, misunderstandings and an incentive to compliance	<a href="https://www.eventbrite.co.uk/e/business-regulation-awareness-misunderstandings-an-incentive-to-compliance-tickets-45290460988">https://www.eventbrite.co.uk/e/business-regulation-awareness-misunderstandings-an-incentive-to-compliance-tickets-45290460988</a>
Monday	12:10	HooYu	Faster investigations and better enforcement for the public sector	<a href="https://www.eventbrite.co.uk/e/andromeda192com-seminar-session-title-tba-tickets-45291168103">https://www.eventbrite.co.uk/e/andromeda192com-seminar-session-title-tba-tickets-45291168103</a>
Monday	14:15	CTSI ADR Competent Authority	ADR in non-regulated sectors - an update	<a href="https://www.eventbrite.co.uk/e/ctsi-adr-competent-authority-seminar-session-title-tba-tickets-45291426877">https://www.eventbrite.co.uk/e/ctsi-adr-competent-authority-seminar-session-title-tba-tickets-45291426877</a>
Monday	14:15	Essex Legal Services	Food Allergens – attention seeking snowflakes?!	<a href="https://www.eventbrite.co.uk/e/essex-legal-services-seminar-session-title-tba-tickets-45291762882">https://www.eventbrite.co.uk/e/essex-legal-services-seminar-session-title-tba-tickets-45291762882</a>
Monday	14:15	Hampshire and Kent Scientific Services	Supporting you, supporting economic growth. Adding scientific value to Primary Authority or business advisory partnerships	<a href="https://www.eventbrite.co.uk/e/hampshire-and-kent-scientific-services-seminar-session-title-tba-tickets-45292208214">https://www.eventbrite.co.uk/e/hampshire-and-kent-scientific-services-seminar-session-title-tba-tickets-45292208214</a>
Monday	14:15	NIS-Nutritics	Improve compliance and generate new revenue with NIS-Nutritics. Available to Local Trading Standards Offices now	<a href="https://www.eventbrite.co.uk/e/nutritional-information-solutionsquadram-institute-biosciences-seminar-session-title-tba-tickets-45292569294">https://www.eventbrite.co.uk/e/nutritional-information-solutionsquadram-institute-biosciences-seminar-session-title-tba-tickets-45292569294</a>
Monday	15:00	KWIKCHEX	Partners in Disruption - bringing together law enforcement, the private sector, the media and consumers	<a href="https://www.eventbrite.co.uk/e/partners-in-disruption-bringing-together-law-enforcement-the-private-sector-the-media-and-consumers-tickets-45290810032">https://www.eventbrite.co.uk/e/partners-in-disruption-bringing-together-law-enforcement-the-private-sector-the-media-and-consumers-tickets-45290810032</a>

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Monday	15:00	Competition and Markets Authority (CMA)	Getting to grips with unfair terms: cases and projects by the CMA and others	<a href="https://www.eventbrite.co.uk/e/competition-and-markets-authority-seminar-session-title-tba-tickets-45292746825">https://www.eventbrite.co.uk/e/competition-and-markets-authority-seminar-session-title-tba-tickets-45292746825</a>
Monday	15:00	Advertising Standards Authority (ASA)	ASA and Trading Standards: Working together to enhance consumer protection	<a href="https://www.eventbrite.co.uk/e/asa-and-trading-standards-working-together-to-enhance-consumer-protection-tickets-45292988548">https://www.eventbrite.co.uk/e/asa-and-trading-standards-working-together-to-enhance-consumer-protection-tickets-45292988548</a>
Monday	15:00	6 Pump Court	Consumer product information - Caveat venditor, caveat emptor and the role of the regulator	<a href="https://www.eventbrite.co.uk/e/consumer-product-information-caveat-venditor-caveat-emptor-and-the-role-of-the-regulator-tickets-45294099872">https://www.eventbrite.co.uk/e/consumer-product-information-caveat-venditor-caveat-emptor-and-the-role-of-the-regulator-tickets-45294099872</a>
Monday	15:45	3 Paper Buildings		<a href="https://www.eventbrite.co.uk/e/3-paper-buildings-seminar-session-title-tba-tickets-45294587330">https://www.eventbrite.co.uk/e/3-paper-buildings-seminar-session-title-tba-tickets-45294587330</a>
Monday	15:45	CTSI Qualifications Awarding Body	Qualifications review update	<a href="https://www.eventbrite.co.uk/e/qualifications-update-tickets-45291065797">https://www.eventbrite.co.uk/e/qualifications-update-tickets-45291065797</a>
Monday	15:45	Water Regulations Advisory Scheme Ltd	Fit for purpose plumbing products - are consumers being ripped off?	<a href="https://www.eventbrite.co.uk/e/fit-for-purpose-plumbing-products-are-consumers-being-ripped-off-tickets-45295194145">https://www.eventbrite.co.uk/e/fit-for-purpose-plumbing-products-are-consumers-being-ripped-off-tickets-45295194145</a>
Monday	15:45	The Chartered Trading Standards Institute	Understanding the Regulatory Compliance Officer Apprenticeship	<a href="https://www.eventbrite.co.uk/e/understanding-the-regulatory-compliance-officer-apprenticeship-tickets-46188643476">https://www.eventbrite.co.uk/e/understanding-the-regulatory-compliance-officer-apprenticeship-tickets-46188643476</a>
Tuesday	11:20	Bathroom Manufacturers Association (BMA)	Lack of regulation enforcement is costing UK business and putting consumers at risk	<a href="https://www.eventbrite.co.uk/e/lack-of-regulation-enforcement-is-costing-uk-business-and-putting-consumers-at-risk-tickets-45295687621">https://www.eventbrite.co.uk/e/lack-of-regulation-enforcement-is-costing-uk-business-and-putting-consumers-at-risk-tickets-45295687621</a>
Tuesday	11:20	National Caravan Council	NCC and TS – how we can work together	<a href="https://www.eventbrite.co.uk/e/national-caravan-council-seminar-session-title-tba-tickets-45435411539">https://www.eventbrite.co.uk/e/national-caravan-council-seminar-session-title-tba-tickets-45435411539</a>
Tuesday	11:20	British Standards Institution (BSI)	Getting involved in standards development and making the best out of your BSOL subscription	<a href="https://www.eventbrite.co.uk/e/british-standards-institute-seminar-sessions-title-tba-tickets-45296051710">https://www.eventbrite.co.uk/e/british-standards-institute-seminar-sessions-title-tba-tickets-45296051710</a>
Tuesday	11:20	36 Bedford Row	Fraudulent Trading: an offence with a purpose	<a href="https://www.eventbrite.co.uk/e/fraudulent-trading-an-offence-with-a-purpose-tickets-45296370664">https://www.eventbrite.co.uk/e/fraudulent-trading-an-offence-with-a-purpose-tickets-45296370664</a>
Tuesday	14:10	Office for Product Safety and Standards	Working with the Office for Product Safety and Standards	<a href="https://www.eventbrite.co.uk/e/office-for-product-safety-and-standards-tbc-tickets-45296939365">https://www.eventbrite.co.uk/e/office-for-product-safety-and-standards-tbc-tickets-45296939365</a>
Tuesday	14:10	Tuv Rheinland		<a href="https://www.eventbrite.co.uk/e/tuv-rheinland-tbc-tickets-45296578285">https://www.eventbrite.co.uk/e/tuv-rheinland-tbc-tickets-45296578285</a>
Tuesday	14:10	Competition and Markets Authority (CMA)	Using Part 8, Enterprise Act, including some practical tips on cross border and online enforcement	<a href="https://www.eventbrite.co.uk/e/competition-and-markets-authority-tba-tickets-45296373673">https://www.eventbrite.co.uk/e/competition-and-markets-authority-tba-tickets-45296373673</a>

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Tuesday	15:00	Glass and Glazing Federation	GGF and FENSA helping Trading Standards to protect and delight Consumers	<a href="https://www.eventbrite.co.uk/e/glass-and-glazing-federation-tbc-tickets-45296054719">https://www.eventbrite.co.uk/e/glass-and-glazing-federation-tbc-tickets-45296054719</a>
Tuesday	15:00	Real Deal	Fighting Fakes: Protecting Consumers and Businesses from IP Infringement at Physical and Social Media Marketplaces.	<a href="https://www.eventbrite.co.uk/e/fighting-fakes-protecting-consumers-and-businesses-from-ip-infringement-at-physical-and-social-tickets-45294983515">https://www.eventbrite.co.uk/e/fighting-fakes-protecting-consumers-and-businesses-from-ip-infringement-at-physical-and-social-tickets-45294983515</a>
Tuesday	15:00	5 Paper Buildings	Fifty Shades of CJA: Making Bad Character Work for You	<a href="https://www.eventbrite.co.uk/e/fifty-shades-of-cja-making-bad-character-work-for-you-tickets-45198135841?utm-medium=discovery&amp;utm-campaign=social&amp;utm-content=attendeeshare&amp;aff=escb&amp;utm-source=cp&amp;utm-term=listing">https://www.eventbrite.co.uk/e/fifty-shades-of-cja-making-bad-character-work-for-you-tickets-45198135841?utm-medium=discovery&amp;utm-campaign=social&amp;utm-content=attendeeshare&amp;aff=escb&amp;utm-source=cp&amp;utm-term=listing</a>
Tuesday	15:00	British Toy and Hobby Association	Update on Toys Legislation and issues	<a href="https://www.eventbrite.co.uk/e/update-on-toys-legislation-and-issues-tickets-45293151034">https://www.eventbrite.co.uk/e/update-on-toys-legislation-and-issues-tickets-45293151034</a>
Wednesday	11:25	Intellectual Property Office	The Bigger Picture - The changing face of IP Enforcement.	<a href="https://www.eventbrite.co.uk/e/intellectual-property-office-tbc-tickets-45294037686">https://www.eventbrite.co.uk/e/intellectual-property-office-tbc-tickets-45294037686</a>
Wednesday	11:25	British Toy and Hobby Association	Update on Toys Legislation and issues	<a href="https://www.eventbrite.co.uk/e/update-on-toys-legislation-and-issues-tickets-45293151034">https://www.eventbrite.co.uk/e/update-on-toys-legislation-and-issues-tickets-45293151034</a>
Wednesday	11:25	Competition and Markets Authority (CMA)	Brexit and Cross-border consumer law enforcement	<a href="https://www.eventbrite.co.uk/e/competition-and-markets-authority-tba-tickets-45292648531">https://www.eventbrite.co.uk/e/competition-and-markets-authority-tba-tickets-45292648531</a>
Wednesday	11:25	London Trading Standards	Don't let it be! - Letting agent enforcement in London	<a href="https://www.eventbrite.co.uk/e/dont-let-it-be-letting-agent-enforcement-in-the-capital-tickets-45292048737">https://www.eventbrite.co.uk/e/dont-let-it-be-letting-agent-enforcement-in-the-capital-tickets-45292048737</a>
Wednesday	13:50	CTSI Qualifications Awarding Body	Qualifications review update	<a href="https://www.eventbrite.co.uk/e/qualifications-update-tickets-45291065797">https://www.eventbrite.co.uk/e/qualifications-update-tickets-45291065797</a>