

Is your trader
Trustworthy?

or are they
Clumsy?



Trustworthy

Consumer Codes Approval scheme members:

- Always have clear Ts & Cs
- Have a clear complaints procedure
- Have access to an ADR scheme
- Are regularly audited and monitored
- Give you protection beyond your normal consumer rights

Clumsy

Traders who carry out work to a poor standard. Clumsy traders:

- Will leave work unfinished
- Could damage your property
- Could create safety hazards
- Could put you, your family and others at risk of injury
- Could cost you money getting someone else to put their work right

If you don't check, you don't know

Look out for the Consumer Codes Approval logo or check our members list



www.tradingstandards.uk/consumers