

Is your trader  
**Trustworthy?**

or are they  
**Shady?**



## Trustworthy

Consumer Codes Approval scheme members:

- Always have clear Ts & Cs
- Have a clear complaints procedure
- Have access to an ADR scheme
- Are regularly audited and monitored
- Give you protection beyond your normal consumer rights

## Shady

Traders who say that work needs doing when it doesn't. Shady traders:

- Will waste your time
- Will waste your money
- Could leave your home worse off
- Could target you again
- Could cost you money getting someone else to put their work right

# If you don't check, you don't know

Look out for the Consumer Codes Approval logo or check our members list



[www.tradingstandards.uk/consumers](http://www.tradingstandards.uk/consumers)