

Is your trader  
**Trustworthy?**

or are they  
**Costly?**



### Trustworthy

Consumer Codes Approval scheme members:

- Always have clear Ts & Cs
- Have a clear complaints procedure
- Have access to an ADR scheme
- Are regularly audited and monitored
- Give you protection beyond your normal consumer rights

### Costly

Traders who end up charging you more money. Costly traders:

- Will overcomplicate simple tasks
- Will add extras you don't want
- Will overcharge for materials
- Could suggest unnecessary work
- Could pressure you into an instalment or subscription scheme

# If you don't check, you don't know

Look out for the Consumer Codes Approval logo or check our members list



[www.tradingstandards.uk/consumers](http://www.tradingstandards.uk/consumers)