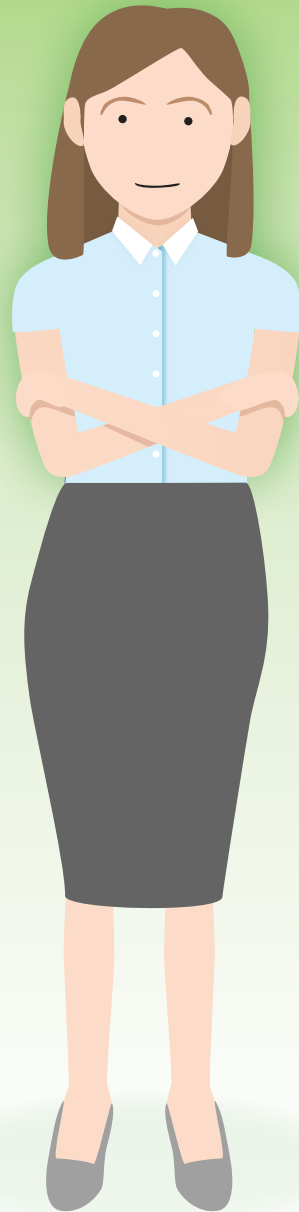


Is your trader  
**Trustworthy?**

or are they  
**Lazy?**



### Trustworthy

Consumer Codes Approval scheme members:

- Always have clear Ts & Cs
- Have a clear complaints procedure
- Have access to an ADR scheme
- Are regularly audited and monitored
- Give you protection beyond your normal consumer rights

### Lazy

Traders who can't be bothered to do a job well. Lazy traders:

- Will turn up late
- Will take longer to complete a job
- Won't bother to double-check their work is done properly
- Won't observe basic safety procedures
- Could end up costing you more money

# If you don't check, you don't know

Look out for the Consumer Codes Approval logo or check our members list



[www.tradingstandards.uk/consumers](http://www.tradingstandards.uk/consumers)