



## Case Study

### I can see clearly now – it's a bright future for Broadland Windows & Conservatories

When Mrs W decided to make some improvements to her house, she opted for bi-fold doors to bring the outdoors in and to make the property feel larger. At the same time, she decided to renew the windows at the back of her property and to make this happen approached well-established Norwich company Broadland Windows & Conservatories to do the whole job.

Their professional advisor helped Mrs W choose the best option to enhance her property and its value. She was able to choose from a wide range of colours, mouldings, handles and glazing.

After the job was finished Mrs W said she was so impressed by the quality of the product and the installation that she decided to spruce the rest of the house up. She asked Broadland Windows, which has a 45-year pedigree, to replace the remaining windows and the front door too.

Now, several months and six windows and a front door later, her property has a new lease of life, generated by Broadland Windows from its Norwich factory and showroom. The total cost was £8,000, for which Mrs W gave the company 10 out of 10 for value for money.

Mrs W said: "My house is much warmer now, the team was efficient and the house was left immaculate. I would recommend this company without reservation."

Broadland Windows is a member of the Glass and Glazing Federation (GGF), whose consumer code of practice gained full approval from the CTSI Consumer Code Approval Schemes Board in 2016. The company is also a member of FENSA, a government-authorized scheme that monitors building regulation compliance for replacement windows and doors.

This case study information was supplied by Referenceline, who help manage reviews for some approved CCAS members.

## ENDS

### Notes for Editors:

For press queries, email CTSI Press Office: [pressoffice@tsi.org.uk](mailto:pressoffice@tsi.org.uk), or call 01268 582240.

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