



Ken Daly

Ken was appointed to the CCAS board in December 2016 and brings 35 years of experience in Consumer Protection and Trading Standards to the role. After graduating from Edinburgh University in 1981, Ken has had a number of roles in local government, taking over as the Head of Trading Standards in Dundee City Council in 1996. Latterly he has also been involved in industry sectors, as a director of the Construction Licensing Executive, and also chairing the Scottish Plumbing Industry Licensing Scheme complaints panel.

Professionally Ken is a Fellow of the Chartered Trading Standards Institute, and was Chairman of the Scottish Heads of Service group, SCOTSS, from 2005-07. He was involved in the establishment of Consumer Direct in Scotland, and worked closely with DTI and then OFT in the development of the consumer helpline and complaints database. He continues to work for the Chief Officers' group in Scotland as National Coordinator, and engages regularly with a variety of organisations and agencies.

He has also taken a lead in developing local assured trader schemes in Scotland, starting the 'Trusted Trader' model of local authority assured trader scheme, with Dundee City Council in 2005, now operated by a dozen local councils.

Born in Perth, Ken has worked and lived in Dundee since 1985 and is married with two young children. He is also active and competitive in squash and golf, and enjoys travelling.