



Content Syndication – ts broadcast

Provides information for businesses and consumers across England, Scotland, Wales and Northern Ireland.

Business guidance leaflets covering a range of subjects

Animal health and welfare, 43 leaflets currently including:

- ◆ Transport of farm animals - cattle, sheep, pigs, goats and poultry (for all nations)
- ◆ Guidance on the disposal of farm animal carcasses (for England)
- ◆ Guidance on the disposal of animal by-products and carcasses (for Scotland)
- ◆ Horse passports (England) regulations 2004 (for England)
- ◆ Guidance notes on records and movement of sheep and goats (for England, Wales and Northern Ireland).

Consumers/buyer's rights (including selling methods), 17 leaflets currently including:

- ◆ Package tours and holidays (for all nations)
- ◆ Self-assessment - a guide for licensees (for Scotland)
- ◆ Trade descriptions (for all nations)
- ◆ Keeping within the law in pubs, restaurants and cafes (for Scotland)
- ◆ Selling on the net (for England, Wales and Northern Ireland).

Fair trading (including pricing), 40 leaflets currently including:

- ◆ Information for estate agents - property descriptions (for Scotland)
- ◆ Mileage of used vehicles (for all nations)
- ◆ Videos and DVDs for sale and hire (for all nations)
- ◆ Package tours and holidays (for all nations)
- ◆ Selling on the net (for England, Wales and Northern Ireland).

Food, 37 leaflets currently including:

- ◆ The composition and use of packaging (for all nations)
- ◆ Foreign language labelled foods (for England, Wales and Northern Ireland)
- ◆ Keeping within the law in pubs, restaurants and cafes (for England, Wales and Northern Ireland)
- ◆ A guide to the trading standards law applying to licensed premises (for all nations)
- ◆ Genetically modified foods - a guide for caterers (for selling safe second-hand electrical goods. England, Wales and Northern Ireland).

Safety, 27 leaflets currently including:

- ◆ Selling safe toys (for all nations)
- ◆ Selling safe used furniture (for all nations)
- ◆ Electrical equipment (for all nations)
- ◆ Safety of goods in rented accommodation - landlords (for all nations).

Weights and measures, 11 leaflets, currently including:

- ◆ Information for butchers (for all nations)
- ◆ Guidance notes on average quantity (for all nations)
- ◆ Self-assessment - a guide for licensees (for Scotland)
- ◆ Keeping within the law in pubs, restaurants and cafes (for England, Wales and Northern Ireland)
- ◆ Small bakers and average weight (for all nations).

Consumer Advice leaflets covering a range of subjects

Problems with goods, 19 leaflets currently including:

- ◆ Buying goods - your rights (for all nations)
- ◆ Your rights to cancel when buying at home (for all nations)
- ◆ Shopping at home - your guide to the distance selling regulations (for all nations)
- ◆ Guarantees or warranties (for all nations)

Problems with services, 12 leaflets currently including:

- ◆ Buying services - your rights (for all nations)
- ◆ Is the trader right? (for all nations)
- ◆ How to make a complaint about unsatisfactory service (for all nations)
- ◆ Services - how to solve your problems (for England, Wales and Northern Ireland)

Problems with motor vehicles, eight leaflets currently including:

- ◆ Used cars - consumer rights (for England, Wales and Northern Ireland)
- ◆ Used cars - consumer rights (for Scotland)
- ◆ Vehicle repairs and servicing (for England, Wales and Northern Ireland)
- ◆ Buying a motorcycle (for all nations)

If you are in dispute, 10 leaflets currently including:

- ◆ Thinking of suing in a county court (for England, Wales and Northern Ireland)
- ◆ Thinking of suing in a sheriff court (for Scotland)
- ◆ Writing a letter of complaint (for all nations)
- ◆ Getting evidence to prove your claim (for all nations)

Other consumer problems, 21 leaflets currently including:

- ◆ Holidays (for England, Wales and Northern Ireland)
- ◆ Holidays (for Scotland)
- ◆ Your rights when buying on credit (for all nations)
- ◆ Consumer safety in rented accommodation for tenants (for all nations)

Product Safety Recalls

Detailing over 500 recalls covering a range of product areas including, food, toys, children's products and electrical appliances, including:

- ◆ 04/01/08 - Animal Water Bottles – Recall
- ◆ 18/12/07 - Naan Bread – Recall
- ◆ 03/12/07 - Mr Kipling 6 Mince Pies - Recall
- ◆ 28/11/07 - Safety Notice: Raleigh / Triumph BMX Bikes
- ◆ 07/11/07 - Fisher Price Laugh & Learn Kitchen - Recall
- ◆ 20/10/07 - Pentax Three-Pin Plug Camera Cords – Recall

For more information please contact our sales and business development executive at productinfo@tsi.org.uk or on 0845 608 9421