

TSI product portfolio for regulatory services and business



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Information

Business and consumer advice



content syndication

What is this?

We deliver cost-effective, quality-controlled, up-to-date business and consumer advice and guidance through your website. The system is produced and maintained by TSI experts.

How will it help me?

This service will provide easily understandable information covering a wide range of business and trading regulations, consumer rights, food hygiene and safety and product recalls. It will raise your profile whilst benefiting local businesses and building consumer confidence.

Secure communications and information



ts interlink

What is this?

ts interlink is the national secure information and communication vehicle for sharing intelligence and best practice. It provides you with a variety of databases and services for you to choose from including microsites, UK Pattern Approvals, Companies House searches, Home Authority database, an expert witness service and comprehensive product safety resources.

How will it help me?

You can access ts interlink through a secure website from any location or mobile device with internet access, providing maximum flexibility. This one-stop shop saves you time and creates efficiencies - all the tools a modern service needs at your fingertips.

Expert search and information services

What is this?

These services form part of due diligence reviewing and vetting new suppliers, customers and approved trader applications. Company, business and personal search services are also available, which includes Companies House details and filings, business reports, credit history and ratings, company officers and CCJs.

How will it help me?

Many hours are wasted searching for information. Our information services can offer speed, backed-up by experience and searching expertise, saving you time and money.



electronic information services

What is this?

- Consumer Safety Bulletins
- news service
- news from the information centre.

Supplied in PDF format, and online.

How will it help me?

This information keeps you up-to-date with stories and changes affecting trading regulations, compliance and consumers.



directories and publications

Printed and e-Book directories to display on your desktop:

- the Trading Standards Directory has contact details for all UK services
- the Consumer Information Directory provides contact information to help resolve consumer complaints and enquiries
- TS Today is TSI's monthly membership and professional magazine. The leading authoritative journal for European consumer affairs and trading standards news. Request your free sample copy today.

TSI offers a fantastic suite of products and services designed to save you time and money, whilst delivering more for less. Take a brief look at how we can help you. Full details of all products and services can be viewed on our website.

Advice booklets

- Think Twice booklet - to help protect senior consumers
- On the Road Guide - a guide to buying your first car.

Training and Education

Professional knowledge and qualifications



What is this?

A state of the art blended learning solution for the TSQF, tsi academy provides tailored online training to help you prepare for, and sit your exams. The comprehensive learning programme also includes face-to-face recap and revision days.

How will it help me?

The easy-to-use system contains structured e-learning blended with tutor-student interactions to provide all the information and guidance you need. Learn at your own pace with support from your tutor.

Continuous Personal and Professional Development (CPPD)

What is this?

CPPD is delivered through e-learning, workshops and seminars. CPPD is a beneficial tool enabling you to demonstrate your commitment to your own development.

How will it help me?

CPPD will:

- enable you to develop your knowledge, skills and experience for your present role and future roles
- demonstrate that you have planned, updated and maintained your knowledge, skills and experience in a structured manner
- help you obtain Trading Standards Practitioner (TSP) status.



ts e-learning college

What is this?

This useful online resource can be used for study and revision purposes, developing skills and competencies, refreshing knowledge or simply accruing CPD hours.

How will it help me?

ts e-learning college provides flexible low-cost training for everyone, supporting your career and professional development. The ideal solution whether studying from work or home.

Business training solutions



What is this?

A unique training programme designed for business owners, managers and staff working in retail and industry, as well as for individuals seeking to work in the retail sector or customer services. Classroom courses and online delivery available.

How will it help me?

The FTA will help your business and staff understand trading regulations. This will enable you to know your business rights, protect customers and consumers, comply with the law, protect the business and staff, and promote good business.

Bespoke e-learning solutions

What is this?

TSI can provide customised branded e-learning websites and learning courses and programmes for your staff, businesses and customers.

How will it help me?

These solutions provide tailored online learning programmes, enabling you to deliver flexible training to your staff.

Training services

What is this?

A wide range of training facilities are available from TSI, delivered to suit you. Organisations can also advertise their courses on our training database.

How will it help me?

Our flexible professional training services offer face-to-face training, e-learning or wholesale training, using your facilities and our expert trainers, saving you time and money.

Consultancy

Bespoke IT services

What is this?

The design, development and hosting of websites, web services and information solutions for regulatory services, government agencies and business.

How will it help me?

Use TSI's bespoke IT services as a trusted delivery partner on your important ICT projects.

Event management

What is this?

A complete events management service including design, marketing, management, administration and course bookings, sourcing venues, all logistics and on-site resources. We can secure delegate attendance, speakers or trainers, exhibitors and sponsors, produce delegate packs and promotional materials.

How will it help me?

By supplementing your own in-house capabilities and resources, or undertaking full management of your events on your behalf, we can save you time and money.

Professional consultancy services

What is this?

Managed and ad-hoc consultancy services providing experienced professional and regulatory practitioners and managers.

How will it help me?

Our consultants have delivered services for government agencies, local authorities, business and industry. They provide in-depth knowledge across all aspects of regulatory services from government to business and consumers, providing expert support when you most need it.

Auditing services

What is this?

Delivering quality and auditing services such as for the Proof of Age Standards Scheme (PASS). The TSI audit team are Lead Auditors and regularly conduct specialist audits on behalf of the PASS board. Auditors offer prompt reporting and experience of a wide range of organisations including retail and manufacturing.

How will it help me?

The auditing process will give you the assurance you need to demonstrate that your systems and processes are fit for purpose and are independently verified by a trusted third party.

Other services

Membership

What is this?

It's being part of a professional body that offers so much more – making sure your voice is heard. Representing the interests of all trading standards individuals in both private and public sectors. Corporate Affiliate Membership is for those businesses which promote good business practices, are genuinely customer focused and support the aims of the Institute. A wide range of benefits are available to all.

Why should I be a member?

The true benefit of becoming a member stems from strength in unity. As our broad spectrum of members grow, our voice becomes louder, our impact becomes deeper and markets become fairer. Trading Standards Practitioner (TSP) status is a personal recognition of an individual's professional standard by their institute and peers. Corporate Affiliates have a chance to share in our brand equity and publically display their commitment to our values and fair trading principles.

Advertising

What is this?

TSI offer a wide range of advertising opportunities through our website, our publications, and at a number of high profile events.

How will it help me?

Raise your profile by getting your message across to the trading standards profession and the wider consumer affairs market whilst achieving maximum exposure. Whether it's general display advertising or recruitment advertising, you can be sure that the right people are reading it.

Sponsorship

What is this?

TSI offers sponsorship opportunities to companies that really care about honest enterprise and good business.

How will it help me?

As a sponsor, you will be seen as a champion of the economic and wellbeing of our society. You will gain extensive brand exposure to all the right people through our broad UK media activity and major pan-European events.