

How to file a claim for Western Union

If you believe you were a victim of a scam and you paid the scammer using Western Union between **January 1st 2004** and **January 19th 2017**, you may be eligible for remission (a refund).

You will need to apply by completing a Remission Form along and providing any documents you have relating to the money transfer and the scam or fraud. Don't worry if you don't have any paperwork – provided you know when you sent the money, the amount you sent and the country that the money was sent to, you can apply for a refund.

Your petition can be filed electronically at www.westernunionremission.com on or before 12th February 2018 – the information on the following pages will help you to complete the form.

You can print the form and send it in the post – it must be postmarked on or before 12th February 2018, and mailed to United States v. The Western Union Company, P.O. Box 404027, Louisville, KY 40233-4027. A printable version of the form is available on page 9 of this document.

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The screenshot shows the Western Union Remission website. A red box at the top left contains the text: "Make sure you have typed this address in the address bar: www.westernunionremission.com". A red arrow points from this box to the browser's address bar. Another red box at the top right contains the text: "Click here to open the claim form". A red arrow points from this box to a blue button labeled "File a Petition for Remission" in the website's navigation menu.

Western Union Remission

Home Case Documents Frequently Asked Questions Contact Us [File a Petition for Remission](#)

Welcome to the United States v Western Union Remission Website

UPDATE: The remission process for the Western Union case has now started. Over 500,000 petitions have been mailed to identify victims and include instructions on how to file a petition. The petition can be filed electronically using the Claim ID and Pin included in the letter, or mailed to the address listed on the petition. If you do not receive a petition in the mail, you can file online [here](#).

An example of the Remission Form and envelope mailed is available [here](#).

On January 19, 2017, The Western Union Company (Western Union), a global money services business headquartered in Englewood, Colorado, agreed to forfeit \$596 million and entered into agreements with the Justice Department and the Federal Trade Commission. In its agreement with the Justice Department, Western Union admitted that it violated U.S. laws—The Bank Secrecy Act and anti-fraud statutes—by processing hundreds of thousands of transactions for Western Union agents and others involved in an international consumer fraud scheme. As part of the scheme, fraudsters contacted victims and falsely posed as family members in need or promised prizes or job opportunities. The fraudsters directed the victims to send money through Western Union to help their relative or claim their prize. The Department of Justice hired Gilardi & Co., LLC to serve as the remission administrator in this matter.

If you believe you were a victim of the fraud described above and you made a wire transfer through Western Union between January 1, 2004 and January 19, 2017, you may be eligible for remission.

In order to be considered for a remission payment, you will be required to submit a Remission Form along with any available supporting documentation. Your petition must be filed electronically [here](#) or postmarked on or before February 12, 2018, and mailed to:

United States v. The Western Union Company
P.O. Box 404027
Louisville, KY 40233-4027

Si necesita el formulario de petición en español, por favor haga clic [aquí](#).

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How to file a claim for Western Union

The screenshot shows a web browser window with the URL <https://accsecure.com/westernunionremission/Claimant>. The page features the Department of Justice seal and the text "Western Union Remission". Navigation links include "Home", "Case Documents", "Frequently Asked Questions", "Contact Us", and "File a Petition for Remission". A "Log In" button is present. Below the navigation is a "Log In" section with the prompt "Please enter your Claim ID and PIN Code:" and two input fields labeled "*Claim ID:" and "*PIN Code:". A blue "Log in" button is positioned below the PIN code field. A red arrow points from a callout box to this button. The callout box contains the text: "You will not have a Claim ID or PIN Code so click here". Below the input fields, there are instructions: "If you don't have a Claim ID/ PIN code, click [here](#)." and "Si necesitas el formulario de petición en español, por favor haga clic [aquí](#)." followed by "If you would like to download the Petition for Remission Form in PDF format, please click [here](#)." and "*Required". The footer includes "Copyright © 2018", the "Gilardi & GILC" logo, and a "Privacy Policy" link. The browser's address bar shows "File Edit View Favorites Tools Help" and the page is zoomed to 100%.

How to file a claim for Western Union

The screenshot shows a web browser window displaying the 'Petition for Remission' form for Western Union. The browser's address bar shows the URL: <https://kccsecure.com/westernunionremission/Claimants/UnknownClaimForm>. The page features the Department of Justice seal and the title 'Western Union Remission'. A blue button labeled 'File a Petition for Remission' is visible. The form includes fields for name, address, and contact information, with several fields marked with an asterisk to indicate they are required. A red arrow points from a callout box to the checkbox for 'Please check if a non-U.S. address'. Three other callout boxes provide instructions on how to complete the form online.

Callout Box 1: You need to complete all information marked with an *

Callout Box 2: If applying online you will need to scroll down to see the full form

Callout Box 3: Tick this box so that you can insert a non-US address

Form Fields:

- *First Name
- *Last Name
- M.I.
- Please check if a non-U.S. address
- Please provide your current mailing address.
- *Primary Address
- Continuation of Primary Address
- *City
- *State Select
- *Zip Code
- Telephone number (home)
- Telephone number (work)
- Telephone number (mobile)
- Email Address



How to file a claim for Western Union

https://kccsecure.com/westernunionremission/Claimant/UnknownClaimForm

File Edit View Favorites Tools Help

Remission Form

Telephone number (mobile) _____
Email Address _____

Petition for Remission Submission

On January 19, 2017, The Western Union Company (Western Union), paid \$586 million to settle charges brought by the Federal Trade Commission (FTC) and the Department of Justice (DOJ). The company admitted to criminally aiding and abetting wire fraud and to violations of the Bank Secrecy Act. The U.S. Postal Inspection Service investigated various schemes in which fraudsters contacted victims and falsely posed as family members in need of federal law enforcement officials, or falsely promised prizes, loans, employment opportunities, discounted products or other financial awards. The fraudsters directed the victims to send money through Western Union to help relatives, avoid imprisonment or arrest, or to claim prizes, receive loans, employment, products or some other financial award. No one received the cash, prizes or other promised items.

If you wired funds from a Western Union location between January 1, 2004, to January 19, 2017, and believe you were a victim of the fraud described above, please complete the information below and submit this form by 02/12/2018 to be considered for remission.

Please enter your transaction information in the section(s) below. Each transaction must be listed separately.

Please supply any available documentation (for example: Western Union transfer send form and/or receipt) to support your claim. Do not send original documents. Only the amount of the transfer will be included in approved remission amounts. Collateral expenses such as wire transfer fees, incidental losses, or transfers sent through other businesses are not recoverable through the remission process.

*How much money did you transfer through Western Union to the perpetrators?
(Only include the amount of the transfer, not transaction fees.)
\$ 0

*On what date was the transaction performed? _____

Western Union Money Transfer Control Number (MTCN): _____

City and State/Province where Western Union transfer initiated:
City _____ State _____ Zip _____
Foreign Province _____ Foreign Postal Code _____ Foreign Country _____ Select _____

*Destination Country for funds transferred through Western Union:
Select _____

Check this box if you have previously recovered funds

You will need to complete all boxes marked with an *

Ignore the \$ sign and insert the amount you sent minus the transaction fee. DO NOT try to convert the amount to dollars.

Ignore this line

Insert the name of the town or city of the agent that you used to send the money. Use the Foreign Province, Foreign Postal code and Foreign Country.

You will need to list every transaction separately. If you sent money more than once, or you sent money to different scammers, click this button to enter the second and every additional transaction.



How to file a claim for Western Union

The screenshot shows a web browser window with the URL <https://kccsecure.com/westernunionremission/Claimant/UnknownClaimForm>. The page title is "Remission Form". At the top, there are two blue buttons: "add transaction" and "undo last transaction". Below them is a checkbox: Check this box if you have previously recovered funds.

The main section is titled "Upload Your Documentation". It includes the following text: "Maximum file size: 10 mb" and "Allowed file types: .pdf, .jpg, .jpeg, .tif, .tiff, .gif, .png". There is a large grey area labeled "Uploaded Files" with a blue "Select Files" button below it.

Below the upload section is a "Declaration" section with a checkbox: I understand that the information I am providing in support of my petition will be used to determine my eligibility for a payment. I hereby declare, under penalty of perjury under the laws of the United States of America that I believe that all information on this form or included in support of my petition is true and correct. I further certify that I have not altered any documents submitted in support of my petition.

Below the declaration is another checkbox: Check this box if you do not have a Social Security Number or an Individual Taxpayer Identification Number. Below this is a text input field for the "Social Security Number (this is only required for U.S. Citizens) or Individual Taxpayer Identification Number".

At the bottom of the form is a blue button labeled "Agree and Submit".

Annotations on the page include:

- A red box labeled "Tick this box" with an arrow pointing to the first checkbox in the Declaration section.
- A red box labeled "Tick this box" with an arrow pointing to the second checkbox in the Declaration section.
- A red box labeled "Click this button to submit the claim" with an arrow pointing to the "Agree and Submit" button.

A red-bordered text box on the right side of the page contains the following text:

Providing evidence

You can only upload PDF or image files.

Take a photograph of any paper receipts that you have.

Some web based email services will allow you to save the email as a PDF. If you can't do this, try printing them off and scan them to your computer as a PDF, or take photos of them if they're not too long.

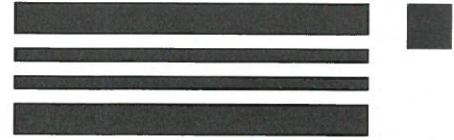
YOU NEED to give some information about what the scam was so create a document and save it as a PDF. If you can't do this, print the document off and scan it to your computer as a PDF.

If you cannot convert the evidence to PDF or image formats, consider applying by post, using the form that starts on page 9.

How to file a claim for Western Union

The screenshot shows a web browser window with the URL <https://kccsecure.com/westernunionremission/CI>. The browser's address bar also displays "Claim Submitted". The page features the Department of Justice seal and the title "Western Union Remission". A navigation menu includes "Home", "Case Documents", "Frequently Asked Questions", "Contact Us", and a prominent blue button labeled "File a Petition for Remission". A confirmation message states: "Your claim has been submitted. Your Claim ID is: WUU-40016594-5". Below this, it instructs users to include the claim number in future correspondence and notes that a confirmation email will be sent shortly. A callout box with a red border and arrow points to the claim ID, containing the text: "You will see a message like this on the screen if you have submitted the claim successfully. Make a note of your Claim ID number – it will be a different number to that shown here." The footer includes "Copyright © 2018", the "Gilardi & Co LLC" logo, and a "Privacy Policy" link. The browser's zoom level is set to 100%.

United States v. The Western Union Company
P.O. Box 404028
Louisville, KY 40233-4028



WUU

To: Victims of Western Union Fraud.
Re: United States v. The Western Union Company
Court Docket Number: 1:17-cr-00011 (M.D. Pa.)

Must Be Postmarked
No Later Than
February 12, 2018

Petition for Remission Submission

On January 19, 2017, The Western Union Company (Western Union), paid \$586 million to settle charges brought by the Federal Trade Commission (or FTC) and the Department of Justice (or DOJ). The company admitted to criminally aiding and abetting wire fraud and to violations of the Bank Secrecy Act. The U. S. Postal Inspection Service investigated various schemes in which fraudsters contacted victims and falsely posed as family members in need or federal law enforcement officials, or falsely promised prizes, loans, employment opportunities, discounted products or other financial awards. The fraudsters directed the victims to send money through Western Union to help relatives, avoid imprisonment or arrest, or to claim prizes, receive loans, employment, products or some other financial award. No one received the cash, prizes or other promised items. The Department of Justice hired Gilardi & Co., LLC to serve as the remission administrator in this matter.

If you wired funds from a Western Union location between January 1, 2004, to January 19, 2017, and believe you were a victim of the fraud described above, please complete the information below and sign and return this letter by **February 12, 2018**, to the address below to be considered for remission. You may also file online at www.WesternUnionRemission.com.

Your Information:

First Name [] M.I. [] Last Name []

Primary Address []

Continuation of Primary Address []

City [] State [] Zip Code []

Foreign Province [] Foreign Postal Code [] Foreign Country Name/Abbreviation []

Email Address (optional) []

Area code [] Telephone number (home) [] Area code [] Telephone number (work) []

Please enter your transaction information in the section(s) below. Each transaction must be listed separately. If additional space is required, please photo copy this page and attach.

Please supply any available documentation (For example: Western Union transfer send form and/or receipt) to support your claim. Do not send original documents. Only the amount of the transfer will be included in approved remission amounts. Collateral expenses such as wire transfer fees, incidental losses, or transfers sent through other businesses are not recoverable through the remission process.

Transaction I.

How much money did you transfer through Western Union to the perpetrators? (Only include the amount of the transfer, not transaction fees.)
\$ []

On what date was the transaction performed? [] / [] / [] Western Union Money Transfer Control Number (MTCN): []

City and State/Province where Western Union transfer initiated:
City [] State [] Zip Code []

Foreign Province [] Foreign Postal Code [] Foreign Country Name/Abbreviation []

Destination Country for funds transferred through Western Union: []

Barcode, FOR CLAIMS PROCESSING ONLY, OB [] CB [] DOC [] RED [] LC [] A [] REV [] B []

