

Our speakers have experience in a range of public speaking events, including party conference fringe sessions, discussing issues from across the trading standards and consumer protection landscape.



Leon Livermore, Chief Executive

Leon Livermore took over the position of Chief Executive of the Chartered Trading Standards Institute (CTSI) in 2013, following a 25-year long career in local government. Leon is a passionate speaker on consumer protection issues, and avid representative of the trading standards profession.

Since taking the reins at CTSI, Leon has led a full restructure of the organisations, including agreeing a new strategic plan with the membership. The restructure led the Institute's customer base into the private sector, ensuring income streams remained healthy and sustainable in the wake of austerity. The Institute is now the lead business advice agency in the UK, delivering business advice and education on behalf of the Government.

In 2015, Leon led the Trading Standards Institute to chartered status.

Leon has given evidence to Parliamentary subcommittees and key stakeholders on issues ranging from product safety to consumer protection. He is an active member of various panels including the Modern Crime Prevention Strategy Forum, and the strategic Consumer Protection Partnership (CPP) group, where he continues to lead and shape Government policy in regulation and consumer protection.

Sarah Caughey, Head of Policy

Sarah joined CTSI as Head of Policy in 2019.

She has background in legal studies and qualified as a solicitor prior to joining the trading standards profession. Sarah underwent her DCATS training and was an Inspector with the Trading Standards Service Northern Ireland from 2012 to 2019.

Her areas of interest include estate agency law, the private rented sector and unfair terms legislation. Prior to moving to CTSI, Sarah worked in the TSSNI EU Exit Team where she examined the potential impacts, risks and opportunities of exiting the EU from an operational perspective, to ensure preparedness and ongoing service delivery for the consumers and businesses of Northern Ireland. Sarah has also served as CTSI Northern Ireland Branch Chair and Council Representative.



Our speakers are happy to cover the following topics:

- Consumer issues
- Unfair trading
- The role of competition and consumer confidence in the economy
- Business support
- The role of smaller services within local authorities

For more information about booking either of our speakers for your event please contact the CTSI policy team (policy@tsi.org.uk)