How to link with your social care team

Step by step

Every local authority has a ‘Duty of Care’ to all of its residents. As an employee this ‘Duty of Care’ also falls to you within your day to day work.

Linking with your Adult Social Care Team - call your main local authority contact:

- Information should be found on the local authority website. You may need to fill out a form.
- Meet with the duty team/safeguarding lead to ascertain the best way of reporting concerns and linking in with the Adult Social Care Team.

Trading Standards Manager / Head of Service
- Make Contact with the Chair of the Local Safeguarding Adults Board (SAB). Details should be found on your local authority website.

Alerting forms will vary from local authority to local authority, confirm with the duty team/safeguarding lead on which form to use.

Other agencies you may need to involve:

- Independent Living Teams (may have a different name in your Local Authority)
- GP referral
- SafetyNet
- Safer Neighbourhood Team (Police to be made aware)
- ACSO (ACSO to be made aware)
- Action Fraud
- SSAFA (any rank in forces)
- Mail re-direct/Freepost envelopes
- Entitlements / Department of Work and Pensions contact

Table: Police

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