

Qualification Review update statement

Dear colleagues,

Firstly, a big thank you to all those involved in the consultation process for the Qualifications Review (Review) and for the invaluable feedback you have sent in thus far. It was great to see so many taking the time out to get involved and we are pleased to have received 74, both, individual as well as group responses. CTSI is also extremely grateful to those who voiced their opinions and shared their views by taking part in the 33 focus groups that were held between May and July.

It was great to see so many stakeholders taking the time out to engage with our Review which reflects the level of interest and shows how fundamental it is to our success as a profession, and as an Institute. We are committed to getting this right and want to assure you that we will deliver a fair and transparent Review, something many of you said is crucial to its success. We are also consciously aware that there are number of candidates currently taking the CTSI Qualification, and we want to reassure everyone that we are not rushing into any changes. It is our priority to put clear transition plans into place and no one will be disadvantaged.

To ensure fairness and transparency in the Review process, CTSI is intending to appoint an independent chair and an independent consultant to help set up a Qualifications Review Steering Group which will include Trading Standards professionals and other key stakeholders who use CTSI's qualifications. It will be a representative group and we guarantee everyone's voices will be heard.

Once established, the Steering Group will review the consultation responses to agree recommendations. The Chair will then present the recommendations to Council and the Board to aid in creating a sustainable and deliverable CTSI Qualifications Framework.

Taking these extra steps in safeguarding a fair process that independently considers the responses will mean that the Qualifications Review will take slightly longer and extend into Q1 of 2022. Thoroughness and transparency will be the overriding principles, not pace.

We value your feedback immensely and if you have any questions, comments or suggestions, please do not hesitate to reach out to us via the Qualifications Review contact email qualification-review-2021@tsi.org.uk

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