

## Examiner's report

### CTSI Professional Competency Framework

#### Stage 2: Unit 4 Food Oral Examiner's Report September 2020

##### General

This was conducted remotely via Microsoft Teams and therefore some adaption to the usual method was required. Candidates were shown slides of food labelling on PowerPoint, for the examiner to then pose further questions to assess the following criteria

- Knowledge of legislation
- Knowledge of enforcement powers
- Sampling procedures
- Information obtained and analysed
- Action and conclusions
- Communication

As labelling can be quite small, even for legally compliant labels and the Teams method may have made reading more difficult than in reality, some labelling or words/terms associated with labels were presented on the slides, rather than by reproducing a genuine food label. It was intended to be clearer for the candidates and enable the examiner to better direct questions to particular points.

Candidates basic food labelling knowledge was acceptable with some having good understanding of particular topics.

Following on from the comment last year regarding sampling and it no longer being a separate component of the exam, answers were better this year however sampling in catering establishments continues to be a challenge for some candidates.

There was a reasonable awareness of enforcement powers although these need to be considered alongside the practical implications of using these powers and alternative methods to achieve compliance.

This was a new arrangement for everyone and there were delays with slides appearing for the candidates and being able to see the examiner. To ensure all the candidates had the correct time to demonstrate their knowledge an extra minute or two was added to compensate for any delays.

Despite this new virtual set up, all the candidates came across confident and handled the situation well. Perhaps an indication of how we are all getting used to carrying out work differently with officers adapting to how they conduct official controls and communicate with businesses.