

Summary - Unit 1 Regulatory Environment and Enforcement

UNIT DESCRIPTION

This unit will introduce you to the nature, structure and regulatory framework in the UK. In addition, you will be provided with a basic understanding of the legal system in the UK and the structure of the civil and criminal courts. You will learn the formation of contracts and the concept of obligations and liabilities within contracts.

Learning Outcomes:

At the end of this module, you will be able to:

- Understand the basic elements of a contract and how contracts for goods, services and digital content are formed and the common law and legislative remedies.
- Identify and explain the legal consumer protection framework.
- Explain the UK Court System and its use in the consumer protection environment

Unit Assessments:

Written exam: You will register for Stage 1 and complete the associated 2 hour written exam and demonstrate the knowledge requirements for this subject.

Coursework: Reflective statement: Each examination cycles a requirement for reflection will be identified. The 2000-word statement will be submitted online using the system provided by CTSI. You are required to submit this coursework prior to taking the examination

Training:

CTSI offer courses for all units within the CPCF via the Training Together Partnership. You will be taught in line with the unit learning outcomes. It is also expected that you will undertake your own learning.

Access to an on-line portal that provides you with on-going detailed course notes, inter block assessments plus remote sessions, with the trainer and other trainees.

In addition to this, the trainer may choose to provide, via the on-line portal, videos or other learning materials, as they deem necessary; these additional learning materials will be provided throughout the duration of the course.

UNIT INFO

Assessment types:

Written exam (2 hours)
Reflective Statement (2,000 word)

Coursework Deadline:

1 March each year before taking your examinations.

Designated learning hours:

135 hours (delivered by both training and self-learning hours)

Once registered into the CPCF more resources and guidance can be found on the website.

CTSI contact details:

Qualifications Team info:

Available Mondays to Fridays.
9am to 4pm

Telephone: 01268 582242

Email: qualifications@tsi.org.uk

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Classification of Marks

All examinations are marked out of 100% and with a pass mark of 40%.

On passing an examination/coursework you will be graded with the following classifications: Distinction, Merit and Pass.

All effort should be made to gain the highest mark possible throughout the examining process.

Classification	Marks
Distinction	70-100%
Merit	60-69%
Pass	40-59%
Fails	0-39%

CPCF Regulations and Policies

CTSI published a set of regulations that govern the process and procedures of delivery and candidate requirements for the CPCF. These [regulations](#) can be found on our website.

Please ensure you are familiar with all aspects within the regulations, taking particular notice of any area relating to examinations, coursework and deadlines.

CTSI will publish [announcements](#) surrounding the CPCF qualification from time to time. These are found on the website.

It is important that you are aware of any notifications provided by CTSI throughout the year to ensure you are meeting any/all requirements that the Executive or the Qualifications and Awards Board have identified.