

## Summary - Unit 2 Business and Consumer Legal Frameworks

### UNIT DESCRIPTION

This unit will provide you with the knowledge of business formation and the role of self-regulation as a means to maintaining compliance. You will explore the various agencies involved in this process.

You will learn about the role of business advice as a means to developing an environment of compliance and understand how compliance is achieved, including the concept of Primary Authority.

### Learning Outcomes:

At the end of this module, the student will be able to:

- Have the ability to compare and contrast business formation, different legal entities and the controls on each.
- Have knowledge in, and an appreciation of, the business environment and other factors which may influence the operation of the business.
- Understand the various consumer protection organisations, including trading standards, and how they act to maintain a fair-trading environment.
- Understand the different approaches to gain compliance and the tools available to regulators.
- Explain how safeguarding influences the work of a modern trading standards service

### Unit Assessments:

**Written exam:** You will register for Stage 1 and complete the associated 2 hour written exam and demonstrate the knowledge requirements for this subject.

**Coursework: Case Study:** The 2000-word case study will be submitted on-line using the system provided by CTSI. You may not take the written examination unless this piece of coursework is submitted.

### Training:

CTSI offer courses for all units within the CPCF via the Training Together Partnership. You will be taught in line with the unit learning outcomes. It is also expected that you will undertake your own learning.

### UNIT INFO

#### Assessment types:

Written exam (2 hours)  
Case Study (2,000 words)

#### Coursework Deadline:

1 March each year before taking your examinations.

#### Designated learning hours:

135 hours (delivered by both training and self-learning hours)

Once registered into the CPCF more resources and guidance can be found on the website.

#### CTSI contact details:

**Qualifications Team info:**  
Available Mondays to Fridays.  
9am to 4pm

Telephone: 01268 582242

Email: [qualifications@tsi.org.uk](mailto:qualifications@tsi.org.uk)

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Access to an on-line portal that provides you with on-going detailed course notes, inter block assessments plus remote sessions, with the trainer and other trainees.

In addition to this, the trainer may choose to provide, via the on-line portal, videos or other learning materials, as they deem necessary; these additional learning materials will be provided throughout the duration of the course.

### Classification of Marks

All examinations are marked out of 100% and with a pass mark of 40%.

On passing an examination/coursework you will be graded with the following classifications: Distinction, Merit and Pass.

All effort should be made to gain the highest mark possible throughout the examining process.

Classification	Marks
Distinction	70-100%
Merit	60-69%
Pass	40-59%
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Fails	0-39%

### CPCF Regulations and Policies

CTSI published a set of regulations that govern the process and procedures of delivery and candidate requirements for the CPCF. These [regulations](#) can be found on our website.

Please ensure you are familiar with all aspects within the regulations, taking particular notice of any area relating to examinations, coursework and deadlines.

CTSI will publish [announcements](#) surrounding the CPCF qualification from time to time. These are found on the website.

It is important that you are aware of any notifications provided by CTSI throughout the year to ensure you are meeting any/all requirements that the Executive or the Qualifications and Awards Board have identified.