

## Terms and Conditions

### Animal Health and Welfare Qualifications

Booking early is recommended to guarantee a place.

Access to the learner management system (LMS) occurs at 12 weeks prior to the start of the course. Once access to the LMS has been given; any cancellation received up to six weeks after this starting point, you will incur a 50% charge, of the course fee.

The whole fee will be payable for any cancellations received after 6 weeks of access to the LMS has been made available.

Any cancellation made prior to this access may be made without penalty.

Transfer to alternative courses may be considered on a case-by-case basis and only where spaces are available.

All Animal Health and Welfare booking queries should be directed to the Qualifications and Education team at [qualifications@tsi.org.uk](mailto:qualifications@tsi.org.uk).

Please note, due to circumstances beyond CTSI's control, speakers, venue, content and timings may vary.

CTSI reserves the right to change the style of delivery.

CTSI reserve the right to cancel the event if necessary and issue a full refund of fees.

CTSI will not be held liable for any transport or accommodation costs incurred as a result of any cancellation of a course.

Published April 2021