



Travel Law

Will anything change with the laws that businesses have to follow when selling package holidays from 1 January 2021?

- things won't change dramatically
- what might change is the way businesses have to comply with the rules of the country they are targeting

Is there a danger that UK Businesses may move their operations abroad? Yes, it could save cost - a lot of the insolvency protection abroad does not match our own.

Regulation EU261/2004 provides refunds and compensation if a flight is cancelled, delayed or overbooked.

Will consumers still have this protection after we exit the EU?

YES



Whether we have a deal or no deal, we will maintain our current passenger rights.

It will not be changing, because the UK government passed the EU Withdrawal Act which took many existing EU regulations and passed them to UK law.

Will consumers still have the guarantee of free mobile roaming throughout the EU after 31 December 2020?

It may be the end of the guarantee for free mobile roaming. The bottom line is to always check with your provider to see if they'll be adding extra charges.

How would a consumer claim against an EU company?

If a credit card was used, a consumer could claim under Section 75 of the Consumer Credit Act.

The European Small Claims facility will no longer be available.

After EU exit, will there still be a requirement for UK organisers to provide insolvency protection when selling a package holiday?

YES



The Package Travel Regulations will cover all package holidays and linked travel arrangements (LTA's). Bonding, Insurance & Trust Accounts will protect non-flight packages and LTA's. The Air Travel Organisers Licence (ATOL) will cover packages which include a flight.

Will consumers be better off complaining to ABTA/ATOL/CAA?

If a business is an ABTA member its worth trying the conciliation and arbitration routes that ABTA provide first. ATOL will look after flight inclusive regulations.



For more information about how EU Exit could affect trading standards, and to take the EU Exit training course, visit www.tradingstandards.uk/euexit



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