



Chartered Trading  
Standards Institute

Leading the trading standards profession

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## Event booking Terms and Conditions

Registrations must reach the TSI office no later than the registration deadline.

Cancellations may be made without penalty up to and including 29 days before the event date.

Cancellations received between 28 and 15 days will incur a charge of 50% of the event fee. The whole fee will be payable for those cancellations received 14 days or less before course commencement.

All booking queries should be directed to the Events Team [tsievents@tsi.org.uk](mailto:tsievents@tsi.org.uk)

Booking early is recommended to guarantee a place.

Please note, due to circumstances beyond TSI's control, speakers, venue, content and timings may vary.

TSI reserves the right to cancel the event if necessary and issue a full refund of fees.

TSI will not be held liable for any transport or accommodation costs incurred as a result of any cancellation of a course, unless joining instructions have been issued.