



CTSI Symposium 2021 Joining Instructions

Venue information

The CTSI Symposium 2021 is taking place at the [Eastside Rooms, 2 Woodcock Street, Birmingham, B7 4BL](#).

Catering

There will be cash catering available in the exhibition hall, there will be tea and coffee provided in the morning and afternoon for delegates also.

Badge

Your badge proof will be sent separately. For those with overnight and exhibitor/session holder packages, lunch tokens will be attached to wristbands for you to obtain your refreshments, please keep these safe as we are unable to replace these.

Plan your visit

With the plenary, masterclasses and other sessions taking place as a part of a packed Symposium Programme it is important to plan your visit, tickets have already been released for the seminar sessions which you can book via Eventbrite, please bring your tickets with you to gain access to the sessions. Plenaries and masterclasses are non-ticketed. The programme can viewed on our website. [View programme](#)

Timings at a glance

Tuesday

09.00 – Registration desk opens
10.20 – Plenary with Keynote Address
16.45 – Masterclass
17.45 – Welcome Drinks reception
19.45 – Branch Welcome

Wednesday

08.00 – Registration desk opens (09.00 exhibition)
09.30 – Plenary
11.50 – Institute celebrates success
16.45 – Masterclass
19.15 – Awards Dinner drinks reception (Dinner at 19:45)*
22.00 – After party (all welcome)

Thursday

08.00 – Registration desk opens (09.00 exhibition)
09.30 – Masterclass
13.10 – Plenary
17.00 – Wednesday close

* Paid for event, will need to register

Privacy

Please note that there will be a photographer at Symposium and we reserve the right to use any photographs for future promotional purposes.

We will provide the names and organisation details of attendees at Seminar Sessions to session holders, branches and (your) employers if requested, to opt out email tsievents@tsi.org.uk. To view our privacy policy including restricting sharing of this information please visit <https://www.tradingstandards.uk/about-ctsi/data-protection>.

We look forward to seeing you in Birmingham.

Karin Layton; Events and Communications Executive



Useful information

Car parking

There is no parking at the venue or hotel, all visitors will need to pay for your parking in the [Millennium Point](#) carpark (B4 7AP). The daily rate is £9.70 per day (incl VAT), please see car park charges for more information. Vehicles will be parked at exhibitors' own risk and no responsibility will be taken by CTSI. [See Map.](#)

Please be aware of the Clean Air Zone that operates in Birmingham, you can check your vehicle to see whether charges apply on the [Gov.uk website](#).

Directions by Car

From the North or South use the M6 and then follow signs to Midlands/Birmingham. Take the A38 exit towards B'ham. Keep left, follow signs for A38/Birmingham and merge onto A38(M). Use the left 2 lanes to turn left onto Aston Rd/Holt St. Turn right onto Lister St/B4133. Continue onto Woodcock Street, venue is on the left. To access the loading bay, continue to the end of Woodcock Street and turn left and then immediately left under the building. To access Millennium Point carpark, continue straight ahead at the end of Woodcock Street onto Cardigan Street, the carpark is on the right.

Rail

A frequent rail service runs from all major railways into Birmingham New Street and Moor Street stations. The stations are a short walk from the centre (approx. 15 mins).

Air

Birmingham Airport is 13 miles south east of Birmingham City Centre. This is the closest airport to the venue. A regular train service is available from the airport to Birmingham New Street station.

Getting around

There are bicycles and scooters available to hire in the city centre for you to get around. For details of bus routes please visit <https://nxbus.co.uk/west-midlands>.