



CTSI Symposium Booking Terms and Conditions

Members of the Chartered Trading Standards Institute are entitled to attend as Symposium delegates free of charge. Early registration is recommended in order to book seminars.

The three-day delegate package allows admission to all sessions and exhibition. The daily delegate package allows admission on a specific day to all sessions and exhibition.

Accommodation packages include dinner, bed and breakfast with lunch on a specified day.

Full payment is due as invoiced. Cancellations must be received in writing before the first working day of May. The fee will be refunded less a £50 + VAT* administration charge. NO refund will be made on cancellations of Awards Dinner tickets booked after the last working day of April. Bookings may be transferred to colleagues, written notification is required no less than seven days prior to the event.

Please note, due to circumstances beyond CTSI's control, speakers, venue, content and timings may vary. CTSI reserves the right to cancel the event if necessary and issue a full refund of fees. CTSI will not be held liable for any transport or accommodation costs incurred as a result of any cancellation.

All event booking queries should be directed to the Events Team tsievents@tsi.org.uk. All payment queries should be directed to the Finance Team financeadmin@tsi.org.uk.

*VAT is charged at applicable rate