

140
YEARS OF
CONFERENCE
HISTORY



2021 CTSI SYMPOSIUM

CSTI Lead Officer Property

Date: Tuesday 28 September 2021, 15:05

The ostrich syndrome: Why you can't hide from property problems

Speakers: Emma Cooke and Alison Farrar with guest speakers from MCHLG

People are likely to carry out more research when buying a car than when buying/renting a home. This session is a chance to meet the lead officers for property and lettings and to catch up on the developments in the world of property; legislation, consultations, unsafe cladding and leasehold issues. We are delighted to have representatives from MHCLG and industry bodies.

Buying or renting a home is one of the most emotive, stressful and major events that a person will do in their lifetime. There have been any developments in the property sector over the last 18 months and it can be difficult to keep up with such changes, not only for enforcement officers but for agents too. This is your chance to meet the lead officers for property and lettings (Emma Cooke, Alex Cosgrove and Alison Farrar) and to also have the opportunity to engage with representatives from MHCLG and industry bodies - have your questions answered to help you tackle any issues that you may be having with agents in your area. Everyone deserves to feel safe and happy in their home - find out how to protect consumers and honest businesses in your area. Be ready when property matters come knocking on your door.

Learning outcomes:

- Update in legislative changes
- Case examples and outcomes
- Find out what industry has been doing

Ticketing: <https://www.eventbrite.co.uk/e/symposium-seminar-2021-why-you-cant-hide-from-property-problems-tickets-169541823157>

CPPD: 45 minutes



www.tradingstandards.uk/symposium
#CTSI Symposium

ctsi Chartered Trading
Standards Institute