

140
YEARS OF
CONFERENCE
HISTORY



2021 CTSI SYMPOSIUM

Office for Product Safety and Standards

Date: Wednesday 29 September 2021, 14:00

Why incident management matters - learning from experience in the Coroners Court

This session will explain the importance of planning for product safety incidents, with OPSS highlighting tools including incident management plans and PAS7100. Hertfordshire Trading Standards and 5 Paper Buildings consumer law barrister Miles Bennett will then share insights from the 2020 inquest into five deaths caused by gas cookers.

Delegates will gain an understanding of the benefits of planning for product safety incidents and awareness of the tools that exist to support this. This will be illustrated through a real-life case study “the 2020 inquest into the deaths of five people caused by gas cookers”.

Learning outcomes:

- This session will explain the importance of planning for product safety incidents illustrated through a real-life case study.
- The OPSS Incident Management Team will start this session looking at why it is important to plan for incidents before they happen.
- IMT will highlight some of the tools that exist, or are in development, to help manage and learn from incidents, including the OPSS Incident Management Plan, PAS7100 and the Local Authority Incident Management Plan template.
- The session will then shift focus onto a real-life product safety incident involving gas cookers that resulted in fatalities.
- Andrew Butler from Hertfordshire Trading Standards will take you through the case study and the 2020 inquest into five of the deaths highlighting learnings that were taken away from the process by the TS department.
- Miles Bennett from 5 Paper Buildings will finally highlight the legal considerations of the case.

<https://www.eventbrite.co.uk/e/symposium-seminar-2021-why-incident-management-matters->

Ticketing: tickets-169549391795

CPPD: 45 minutes