

THE INSTITUTE CELEBRATES SUCCESS

ANNUAL PROFESSIONAL DEVELOPMENT EVENT

SYMPOSIUM 2021





JUDITH PARRY

OUR WARMEST CONGRATULATIONS JUDITH AND IT IS OUR PRIVILEGE TO WELCOME YOU INTO THE COLLEGE WITH THIS IMMENSELY DESERVED AWARD OF FELLOWSHIP.

Thank goodness Judith decided to look for a summer job when, at 18 and kicking her heels between A levels and starting university, she was offered a role at Mid Glamorgan Consumer Protection Department. Having convinced them she could lift a 20 kg weight and had no qualms about visiting abattoirs she was taken on. She was soon smitten and found herself trading her university place for the prospect of the good life at Daunceys Hotel. After treading water for a year until Mid Glamorgan could support her training, 1991 saw Judith at Weston with Tom Philpott and the new DTS intake. She was soon a star personality on the course and has been that shining star ever since. A nationally renowned legal metrology expert today, it was surprising she failed her W&M paper at Weston. In typical fashion the wonderful Tom stepped in with special support and in 1994 Judith passed her DTS and immediately joined the Institute and her then South Wales Branch.

In 1996 local government reorganisation took Judith to Rhondda Cynon Taff, which has proved to be the catalyst for a fabulous career where Judith has demonstrated time and again how very special she is, both as a person and a professional. She soon got used to the 'Good morning gentlemen and Judith' starts to the day, found herself in the industrial weights and measures testing areas and then joined the WHoTS Metrology Group, organising training for her peers, sustaining a metrology laboratory and performing audits on notified body arrangements in other authorities.

She was promoted to Senior TSO and became the service ISO 9001 Quality Manager. Dilys Harries in Caerphilly persuaded Judith to be a metrology examiner in 2005 and she found herself organising the mock papers and orals. Although the modest Judith would give credit to others, she became the colleague to go to on anything related to metrology. When in 2016 she was appointed Trading Standards Manager, Judith was overjoyed at being designated Chief Inspector of Weights and Measures. In 2018 she offered to help CTSI deliver the qualification as the metrology exam moderator and professional interview examiner.

As with us all, however, Judith had no idea how the COVID-19 pandemic would impact her life. April 2019 had seen the council reorganise its Public Health and Protection Service and Judith promoted to head up a bigger Trading Standards Service embracing Registration Services and more. Not only was she having to bring dated practices and systems into the 21st century, she was immediately totally immersed in the unwelcome task of meeting the crisis demand for COVID death registrations. Meeting the challenge in her usual head on-way, Judith redeployed and appointed new staff and she and her team have thankfully emerged intact and the stronger for the extraordinary experience. Like so many of our colleagues around the

country, she and they deserve every credit and applause for their amazing efforts and sacrifices in helping the nations fight this once-in-a-century public health emergency.

During this time Judith will have looked back on her lead responsibilities with WHoTS for metrology, food standards and Brexit and perhaps longed for some sense of normality to return. She had been part of the CTSI Brexit Think Tank for Wales and will have also reflected on the leadership she gave to the UK-wide project funded by BEIS to review the Furniture and Furnishings (Fire) (Safety) Regulations when in 2015 her authority bid for the opportunity. Judith brought together other services that had also bid for the project and subsequently advised the Government on the lessons learned and the necessary legislative amendments. She was involved in a number of high profile furniture investigations and testing problems, which took her to Ireland and elsewhere to assess processes and materials.

TRAINING SEEMS TO BE ETCHED INTO JUDITH'S DNA. SHE CONTINUES TO DRIVE NEW TRAINEES WITH RHONDDA AND THROUGHOUT WALES, PUSHING THEM TOWARDS CTSI, ON TO TRAINING COURSES AND THE SYMPOSIUM.

She has been a virtual ever-present at Institute Conferences and Symposiums over the years and not least at Brighton in 1994 where she met her husband, Mike. Also a CTSI member and now a Senior Analyst with South Wales Police on IP brand protection, Judith swept Mike off his feet and he proposed at Conference the following year on Scarborough beach. Wonderful. Never at rest, Judith has always yearned to learn. The DCA, DTS, then the DMS and an OU degree in 2014 based on her love of art, history, languages, literature and Shakespeare. A Masters and PHD await when life calms down.

Welsh colleagues describe Judith as awesome at DIY and a better Bob the Builder than Bob himself! She and Mike travel the globe and in this special birthday year for her the Orient Express beckons, COVID permitting. A fitness fanatic, party girl par excellence, brilliant cook and host to family, friends and neighbours, Judith leaves most of us trailing when it comes to her enthusiasm for life and her profession, not to mention her determination and talent. 'If you want to make God laugh tell him your plans' is something Judith may smile and say when looking at her exceptional achievements and amazing career path.



PETER FERGIE

**WONDERFULLY WELL DONE PETER. MANY CONGRATULATIONS
AND WE WARMLY WELCOME YOU INTO FELLOWSHIP.**

When Peter started as a trainee Consumer Protection Officer in the Dalkeith office of Lothian Regional Council in 1975, even he may not have realised what an amazing adventure he was about to begin in a trading standards career spanning 42 incredible years. A sparkling live wire of a TSO, wherever he worked Peter retained his passion for all things trading standards and retirement in 2017 has done little to dampen that. Qualification via Manchester Polytechnic saw him leave Dalkeith as the office cribbage champion and move to the Edinburgh office. He bravely put himself forward to speak to various local groups to challenge his stammer at the time. He threw himself into inspecting filling stations of the alcoholic and the petrol variety with such enthusiasm that he was pulled up for too high an inspection rate.

Perhaps he was too much for Auld Reekie at the time because in 1986 he went to Humberside's Hull office and the wonderful Reg Smith. His latent liking for training was ignited by his time with the Yorkshire and the Humber Branch where the training ethos was engrained. Peter did every job going in Hull and put his average-weight and statistics learning to good effect in the many fish docks and factories with a few tasting sessions thrown in - of what isn't clear!

1990 saw Peter return to Scotland with Strathclyde Regional Council. He set about tackling counterfeiting crime in Glasgow with his customary relish seizing so many fake videos with his team that when the local rag headlined him as 'Porn King Peter', they were delighted with the cachet and publicity. He had learned in Humberside the value of joint working with our EHO colleagues but when he tried this in Strathclyde he was rebuffed and frustrated. He was full of initiative so he went in another direction and worked with colleague Prem Singh to set up the Strathclyde Asian Business Forum. He was breaking new ground and reaching out to local businesses. He and Prem spoke to lots of local business groups in the process and Peter was overcoming his stammer wonderfully.

Peter has been part of the fabric of the Scotland Branch since his Strathclyde days. His new-found confidence saw him join the executive in 2000 and for almost 20 years he was the keenest of Press and Publicity Officers, frequently speaking on radio and TV and authoring TS Today articles. With the late Harold Meiehofer he was editor of the Branch newsletter in the days when print reigned supreme. Elected Branch Chair for 2004/05, television programmes like *The Enforcers* in 2004 and more latterly *Stopping Scotland Scammers* gave Peter further media profile.

HE WAS DRIVEN BY WANTING TO PROMOTE THE PROFESSION HE LOVED AND HIS ENDURING BELIEF THAT PARTNERSHIP WORKING PRODUCED THE BEST RESULTS.

The 1996 local government disorganisation (Peter's words!) had seen him with the new North Lanarkshire Council and from the start he urged and encouraged TS colleagues to embrace the Institute and Branch, invest in training and commit to partnership working. Other partners loved the passion and talent TSOs brought to the party. He worked with ASH to campaign to raise the legal age for smoking in Scotland to 18 as part of his efforts to engage trading standards in the country's health agenda. He produced a new business training resource - 'It's Your Call' - in partnership with ASH and the Scottish Grocers Federation, which gained best-practice recognition across the service. He sat on the Lanarkshire Adult Protection Committee to bring TS experience to vulnerable adult issues and helped coordinate the Scottish Business Resilience Unit's 'Best Bar None' scheme in North Lanarkshire.

Peter's continuing desire has always been to help and support new talent in the profession. At the turn of the century, he used his innovation instincts to introduce the Scottish APEL scheme and work with Glasgow Caledonian University to create a route to the DTS for experienced non-qualified staff. Even in retirement he remains an exam invigilator for CTSI exams in Scotland and never misses the Symposium as he continues to invest CPPD points in himself. As he says, you never know?!

Peter was the Child Protection Liaison Officer for the service in North Lanarkshire for many years and was a volunteer with the Children's Hearing Service for 16 years. Typically giving his time and experience to helping protect the wellbeing of young people in Scotland, his generosity of spirit is ceaseless. He now spends further time training Children's Panel members. If anyone deserved to enjoy his leisure time it is Peter. His passion for travel and fine wine is renowned and not least his love of anything Italy. Naturally he has decided to learn Italian and pretty well it seems. He also struts the dancefloor with aplomb with the Argentine tango, salsa, swing and ballroom all being impressively in his repertoire. Strictly Peter flies the Saltire for Scotland in the England, Wales, Scotland golf contest, which is a theme throughout today's citations. His support for Hearts remains unwavering despite. Last but far from least is his love for his retired TSO partner Anne and his two granddaughters.



COLIN RUMFORD

WELL DONE COLIN AND MANY CONGRATULATIONS ON YOUR MANY ACHIEVEMENTS WE ARE PLEASED TO SEE YOU AWARDED FELLOWSHIP BY YOUR PROFESSIONAL PEERS AND PROUD TO ADMIT YOU INTO THE COLLEGE OF FELLOWS.

Colin was a fresh faced 18-year-old when he had his first taste of the trading standards career that was to define his professional life. 1975 saw him joining North Yorkshire's Consumer Protection Department, qualifying three years later. He was always one to focus on solutions and not barriers, and he soon knew that trading standards was a service that strived to make a real difference to people's lives, a mantra etched into his professional ethos.

46 years on and Colin's hugely impressive track record serves to illustrate what an awesome difference he has made. He himself will contrast the £25 fine a quayside fishmonger received in 1975 for failing to make the weight of kippers known to purchasers to a recent result secured by his NTS Regional Investigations Team, which resulted in a total of 38 years' imprisonment and repayment of over £6m through confiscation of assets. A seven-handed conspiracy defrauding more than a million consumers buying Government services via copycat websites.

In 1980 Colin moved to Humberside where he was inspired by the likes of Eddie Furniss and the late Dave Bucknall. In the 16 years he spent there, his career accelerated and he became a national expert on professional and investigative practice, producing training notes and delivering training courses across his region and beyond. His articles in TS Today evidenced his unique expertise and experience, including ground breaking pieces like 'Equipped to Cheat', which took colleagues to new levels on robust investigation, premises searches, enforcement tools and much more.

COLIN WAS MOTIVATED TO SHARE KNOWLEDGE, DRIVE ENTHUSIASM AND EXPERTISE AND TO SEE HIS PROFESSION TAKING THE REAL CRIMINALS OUT.

Local government reorganisation saw Colin set up a trading standards service for the new City of York. He soon embraced environmental health, registration services and others as Head of Public Protection, and then set up the Yorkshire and Humber regional Scambusters team. Driven by his hunger for justice he then set up the national eCrime Team with Graham Venn of North Yorkshire and Norfolk's David Collinson. National Trading Standards had been established and was brilliantly enabling trading standards professionals to use their skills and motivation at regional and national level, and in Colin's case helping to bring big cases against big scamsters and fraudsters. He was in his element and in 2016 he left local

enforcement and local politics behind and was appointed Head of Regional Investigations for NTS. Rogue businesses that trading standards had found hard to beat found Colin and other crack TS investigators breathing down their necks. Operations like Dougal and Angel reined in notorious fake website and scam kitchen criminals. Colin's teams have been occupying Crown Courts for weeks at a time as they bring serious crime cases to the attention of seasoned judges. Colin and his team have been uniquely commended in the process by judges singularly impressed by their unswerving efforts in cases involving over a million victims. Incredible, and aside from the prison sentences awarded those judges have seen Colin leading the way in securing the confiscation of ill-gained assets topped only by the likes of the Metropolitan Police.

In all this time Colin has always taken the time to support his professional body and Branch colleagues. Joining the Institute in 1978 he has been a member of the Yorkshire and the Humber Branch ever since, was Chair in 2002/03, has supported numerous Branch activities throughout and not least in delivering training to his peers. His national reputation saw him elected as Chair of the then Society of Chief Trading Standards Officers in 2004, as well as being sought after by various TV and other consumer-facing media, including Fake Britain and more. He presented the Operation Angel challenges to the CTSI Conference in Telford in 2016.

Trading standards is in the Rumford blood. His wife Sue is a TSO and worked with Colin in York when she joined in 2003. They had met when in Humberside and we should probably presume that Colin told Sue about his passion for military history before any proposal to wed. He would be the first to say how patient and supportive she has been as he indulges himself in yet another quest to explore a WW2 battlefield somewhere in the far reaches of Europe. Colin is a writer and publisher on the subject and a renowned designer of battle games with military miniatures. This shows us all why he is so fearless about entering any battlefield against those immoral criminals that dare to rob defenceless consumers. He is a BMW motorbiker too, should the crooks think they can outrun him.



MICHAEL THOMAS

MANY CONGRATULATIONS MICHAEL AND IT IS WITH GREAT PLEASURE AND PRIVILEGE THAT WE WARMLY WELCOME YOU INTO FELLOWSHIP.

Michael's trading standards adventure began in 1989 when he left school armed with his GCSEs and joined West Glamorgan Consumer Protection Department as a fresh faced YTS worker. A young Simon Wilkinson had joined a week earlier, their lifelong friendship began and here they are 32 years later on this platform together as Fellows. Marvellous, and they along with our other Fellows will inspire many.

Michael soon gained an appetite for enforcement and was appointed a General Assistant in that team. He studied hard and gained his DCA before local government reorganisation took him to Neath Port Talbot CBC as an Enforcement Officer. For some reason known only to himself (I jest!) Michael then departed trading standards for 'the other side' and became an Environmental Health Technician enforcing health and safety legislation for three years. Predictably and thankfully, however, he knew where his heart really was and he jumped at the chance to return to the trading standards family when the opportunity arose. He was a man with a mission now and the APEL route opened the gateway to his studying for and securing the DTS.

Michael was already getting an early taste for intellectual property crime along with enforcement against the rogues involved in doorstep crime and other frauds and scams. By the time he moved to Bridgend CBC in May 2006, he had developed a keen expertise in these vital areas of trading standards work and it wasn't long before he was promoted to Principal Trading Standards Officer, leading a team dedicated to making a real difference to people's lives. Complex investigations followed around counterfeit goods and he was getting results and a reputation as an IP crime specialist.

Having joined the Institute in 1993, Michael has long been a willing member and supporter of the Wales Branch with a passion to help his friends and peers in the Welsh trading standards clan. He has been a part of the Wales Branch executive since 2002, Treasurer from 2006 to 2015 and was Branch Chair in 2009. He not only managed the finances but played a big part in ensuring the year-on-year success of the Wales Branch Conferences and could be relied upon to bring that wonderful Welsh spirit to CTSI Conferences and Symposiums. When Conference came to Cardiff at the turn of the century, Mike led the way in managing and achieving lasting success of the then new mini theatres, which are now such an indelible part of the CTSI annual event. Michael is a peerless trainer and his easy, relaxed, fun but informed and experienced style of delivering training is relished by any of those fortunate enough to attend his sessions. From professional practice training for Welsh DTS students to the IP training he

so expertly delivers today, Michael never disappoints when it comes to helping any aspiring TS colleague professional.

In 2012 Michael made a career defining move when he eagerly took an 18-month secondment to the Intellectual Property Office as TS Coordinator. Within the intelligence hub he was the conduit for UK trading standards activity with the IPO. When our CTSI Vice President Baroness Wilcox was the IP Minister at the time of the 2012 London Olympics, Mike and I both remember a meeting we had with her in the House of Lords as we all looked to ensure trading standards played its fullest part in fighting the IP crime anticipated around those Games. Michael was leading the way for the IPO and our profession but when his secondment ended and he returned to Bridgend he couldn't settle. Graham Mogg had started WR Investigations as a company focused on battling IP crime for IP rights holders. A talent like Michael's was always likely to be sought after and when Graham offered him the role of Director of Operations Michael couldn't possibly resist such an opportunity and started there in September 2013. He loved his new life in the private sector and with a caseload of over 100 at any one time the adrenaline was once again flowing.

THEN IN JANUARY 2016 MICHAEL STARTED THE JOB HE'D ALWAYS WANTED AS A BRAND PROTECTION OFFICER. WORKING WITH SUPERDRY HE FOUND HIMSELF INVESTIGATING CASES ACROSS ASIA, THE MIDDLE EAST, AFRICA AND THE UK.

From a small investigations business to a worldwide corporation and brand was a quantum leap but typically Michael has taken it all in his enthusiastic stride. Appointed Senior Brand Protection Manager in October 2019 he has been running a dedicated team managing scores of service providers, lawyers and investigators across the 65 countries in which Superdry operates.

Despite this professional success Michael still finds time for his fanatical passion for Welsh rugby. Once a decent player for Talbach RFC, he is the team's Commercial Manager and counts many international Rugby Union legends among his pals. A golfer for his country in the annual Wales, England, Scotland trading standards no-holds-barred contest, he is a sportsman as well as a TSO to his core. For all this, however, this Port Talbot lifer is never happier than with his wife Helen, daughter Imogen and dog Alfie.



HOWARD TURTON

**HOWARD OUR WARMEST CONGRATULATIONS ON YOUR
ADMISSION TO FELLOWSHIP. WELL DONE AND THANK YOU.**

Howard would probably be the last to recognise or acknowledge what a jewel of a trading standards professional he is and has been for over three decades. Unassuming and never seeking the limelight, this shy bairn is one of those that provide the backbone of the service and profession in the north east, a professional colleague that his peers have total respect, regard and fondness for. Such is the esteem Howard's his colleagues have for him, they have nominated him for this Fellowship in warm recognition of his special contribution and achievements, both with them and for them. Little beats being so appreciated, applauded and liked by your own teammates.

It was in 1988 that Howard began his trading standards career as a trainee with the then Cleveland County Council. He was a beneficiary of the forward-looking policy of the Government at the time, which had agreed to match-fund every trading standards trainee that a local authority appointed. That two-for-one approach resulted in so many additional and marvellous young people coming into the profession. The other beneficiary of this intake of Cleveland two-for-ones was fellow Fellow Andrew Stephenson, another stalwart of trading standards in the north east. Howard took the path to Weston Super Mare where he enjoyed the encouragement and tutoring of Tom Philpott and his Daunceys team, obtaining his Diploma in Trading Standards in 1991. The wonderful John Whisson has taken on the trading standards training standard from our sorely missed Tom as he leads the way in coaching new trading standards aspirants in the north east and it is fitting that he and Andrew were the proposer and seconder of Howard's Fellowship nomination. John was a Divisional TSO in Cleveland when Howard's trading standards journey began.

Howard was blossoming under the guidance of John Whisson and others in Cleveland when local government reorganisation intervened in 1996 and he found himself in the new Borough of Redcar and Cleveland. He had joined the Institute around the time of his qualification and had always looked to be an active member of the then Northern Branch. This change of authority didn't affect that and he continued with the Branch Secretary role he had taken on in 1994, performing that role until 2007. Vice Chair in 2009/10, he was elected Chair of his Branch for 2010/11. He remains an active and enthusiastic member of the now North East Branch. In Redcar and Cleveland Trading Standards he was gaining a reputation for innovation in difficult enforcement areas like age-restricted sales and illicit tobacco fraud. When, for example, a local car boot sale operator failed to cooperate when Howard and his team found the market awash with counterfeit products, Howard instigated Operation Bargain Hunt. In a multi-agency swoop the counterfeit sellers were all arrested and the reluctant promotor

prosecuted for aiding and abetting. Howard designed and implemented a code of practice for car boot sales which remains effective to this day. He secured extensive media coverage and became the go-to colleague for other TS practitioners having similar problems around the country. He then helped pioneer Cold Calling Zones across the borough, several of which still remain in place.

Accumulating a huge amount of experience and expertise, Howard wanted to do all he could to pass that knowledge on to others. He became a regular visitor to Teesside University between 1995 and 2011, giving lectures and presentations to Trading Standards and Consumer Protection degree students. Always well researched, Howard's lectures were sought after and he would volunteer hours of his time answering questions from the students long after his sessions had ended.

SO MANY TSOS ARE INDEBTED TO HOWARD AS THEY TAKE THEIR CAREERS FORWARD IN THE NORTH EAST AND ELSEWHERE.

In 2009 Howard was ready for a new trading standards challenge when a special opportunity arose. He took a punt and accepted an 18-month contract as Regional Enforcement Manager for the North East Regional Investigations Team. Set up as part of the National Trading Standards network, Howard knew that here was a golden opportunity to really target the type of criminals who had so often escaped the normal clutches of our service and the police. He also managed the North East Illegal Money Lending Team until it became a single national unit in 2013. That 18-month contract has now stretched to 12 years and Howard and his team are doing a fantastic job, along with those other regional teams embraced by NTS. At a time when so many local trading standards services are having to revert to local-only issues because of diminishing resources and political direction, Howard knows the essential nature of the regional and national investigative teams such as his in the north east.

Away from trading standards Howard enjoys life with his wife Rosanna and son Adam. The family dog ensures they enjoy plenty of that bracing north eastern fresh air. Disney, Sorrento and plenty of other travels in 2019 ensured that the clairvoyant Howard got ahead of the pandemic lockdown. Whether as a diehard Middlesbrough FC fan he can bear to return to the Riverside this season only time and results will tell.



SIMON WILKINSON

MANY CONGRATULATIONS SIMON ON YOUR AWARD OF FELLOWSHIP AND THANK YOU. IT IS WITH GREAT PRIDE AND PRIVILEGE THAT WE NOW ADMIT YOU INTO THE COLLEGE OF FELLOWS. WELL DONE.

Simon has, since 2010, been able to provide unique and exceptional support to his professional peers throughout Wales in his role as the Welsh Local Government Association's Policy Officer for Public Health and Regulatory Services. He prefers the background to the spotlight and will always understate his very special role and contribution to the health and wellbeing of those people and communities in the nation so dear to his heart. Having celebrated a special birthday this year he still has much to offer. To think we could have lost the young Simon to his early ambition to join the police had his mother not seen an advertisement for a trainee TSO in the local paper. The Swansea lad went to West Glamorgan but was only assured of his DTS place with Tom Philpott and Daunceys when he sat a short statistics exam set by Mike Parry. Colleague Fellow Judith's husband had spotted Simon's hesitation over the statistics part of the DTS; a surprise given he had A level Maths and sure enough Simon sailed through Mike's test and went on to qualify in 1993.

Simon started his TS career in 1989 almost at the same time as his great pal Mike Thomas, with whom he proudly shares the platform today, both being awarded Fellowship. With James Munro and the Parry presence and influence too, the Welsh Dragon is full of fire! Marvellous. An Institute member since 1991, Simon has been an unwavering enthusiast on the Wales Branch executive since its inception in 2001. Training Officer, Treasurer, Vice Chair and Chair in 2006, he was one that helped deliver those memorable Wales Branch two-day Conferences in Cardiff throughout the noughties. Equally renowned were the wonderful Welsh Young Consumers of the Year competitions. The Welsh National Finals in mid Wales and then Cardiff City football stadium were fabulous occasions and once again there was Simon in the background, always there with tangible drive, encouragement and support.

His early TS roots stay etched in his fond memory, not least when the incomparable Brian Clifford Taylor took Simon under his very traditional weights and measures wing, always reminding Simon and others where the foundations of the service lay. He ensured Simon didn't forget that by taking him to calibrate the then largest weight in Europe at British Steel. Christmas was within reach but 460 tonnes of a Jenga style mass weight needed calibrating so no early celebrations for our fledgling Fellow. 1996 and local government reorganisation saw Simon move to Swansea City Council and then in 2002 he went to the Vale of Glamorgan, soon being appointed Head of Trading Standards.

SIMON WAS ALREADY A POPULAR AND HIGHLY RESPECTED MEMBER OF THE WELSH TRADING STANDARDS FAMILY WHEN HE MADE THE CAREER-DEFINING MOVE TO THE WLGA IN 2010.

With the keen support of the CEO Steve Thomas here was an opportunity to influence political and policy support for the service via the access he now had on a daily basis with local and national decision makers. His secretarial support for high level groups like Trading Standards Wales, Environmental Health Wales and Directors of Public Protection Wales helps bridge the key relationship with the WLGA and has proven incredibly helpful to all concerned. He has established a regular TV, radio, press and social media profile as a voice for his professional peers and public protection services across Wales. Simon was on the 2013 Brighton Conference plenary platform with the money expert Paul Lewis but that sort-of-celebrity exposure remains something he doesn't seek or crave. He has more recently been appointed a Trustee of Action on Smoking and Health Cymru and now also sits on the APPG for Online Home and Electrical Safety.

Outside of his trading standards family Simon has another very special family of his own. His lovely wife Donna works at DVLA and together they have three strapping sons. 20-years-young Fred is at Bristol studying geography and is a strumming bass guitarist; George, at 22, is a Royal Engineer and training in bomb disposal, whilst 24-year-old Harry has a Masters in Maths from Durham, is a trainee actuary with Deloitte and is playing good rugby with Hitchin RFC. All clearly chips off Simon's block with himself previously being a Scout leader, county badminton player, runner, charity walker, Ospreys rugby fan and a keen follower of Glamorgan CCC. He is also a leading light in organising the annual hugely competitive England, Scotland, Wales trading standards golf tournament. Other new Fellows here including Mike Thomas and Peter Fergie are all participants, alongside our late friend and colleague Calum Duncan. The rivalry and national pride remains fierce but nothing like the fierceness of the warmth and friendship that binds them and all in our trading standards family together as one.



JAMES MUNRO

MANY CONGRATULATIONS JAMES AND WE WARMLY WELCOME YOU INTO FELLOWSHIP.

James joined Powys County Council as a Technical Assistant in 1989 and has never looked back, but how different it might have been if his dad hadn't given him that local newspaper with an advertisement for trainee TSOs. He'd been working in a petrol station whilst getting his GCSEs and A Levels, and here was an opportunity to get a 'proper job' as parents will often say. Having moved to Brecon from his Somerset birthplace aged three, James was already an adopted Welshman. 32 years on from that Powys start he remains a Powys man at work, rest and play, emphatically demonstrating that you can reign supreme over the United Kingdom from that other old Kingdom so far west, at least so far as estate agents are concerned.

AS AN ASSISTANT HE SHOWED EARLY AMBITION, STUDIED THE DCA AND JOINED THE INSTITUTE AS A STUDENT MEMBER IN THE DAYS WHEN ONLY CHIEF OFFICERS SPOKE AT BRANCH MEETINGS. HE SECURED A TRAINEE POST AND A DTS PLACE AT DAUNCEYS. HE ENTERED INTO THE SPIRIT, OR MORE PRECISELY THE BEER, AND QUALIFIED IN 1995. HIS CERTIFICATE STILL HAS PRIDE OF PLACE ON THE WALL AT HOME.

As a front-line TSO for 19 years, James had done it all and seen it all. The usual - or maybe unusual - catalogue of assaults by one-day salesmen, seeing 500 kg disappearing down the hill at quarries, chasing undipped sheep across the hills and much more. He was a specialist in food and average weight but he was a trailblazer too. His work in IP crime and markets counterfeiting became widely recognised and in 2011 he secured the first signature on the Real Deal national markets charter between Powys CC and the Royal Welsh Show, keeping the showground market free of fake goods. This was soon after he led a team to win the Anti-Counterfeiting Group Award for Excellence, submitting fifty intel reports to the IPO and executing warrants worth over half a million pounds.

All this was to change, however, when the equally ambitious Powys service secured the first ever Government contract to host the new National Trading Standards Estate Agency Team. The task had been performed by the OFT but was now to be delivered via the NTS for BEIS. Trailblazer James was

asked to lead the team in 2014 and success has since followed success. From a small starting budget and 2.5 staff the team now is 17 strong with a £1.5m budget. After partnering with Bristol City Council in 2019 and broadening its remit, James now heads the NTS Estate and Letting Agency Team. It is fair to say that he was literally catapulted into the national policy and political arena. The fantastic work of James and his team has earned him the trust and respect of not only those colleagues in our service and those in environmental health and housing, but those in BEIS and the Ministry of Housing, Communities and Local Government too. The team's support for their everyday housing market challenges is hugely regarded. Industry related bodies such as the NAEA, ARLA, RICS and the Property Ombudsman welcome James to their national events, working groups and more to listen to his informed, trusted expertise and knowledge as well as his best practice and regulatory challenges.

Those familiar with James will always say how humble and unassuming he is. They will also say what lovely hair he used to have but that's by the by! His popularity with his peers is for many reasons but a principal one is his genuine care and desire to encourage, help and support others. James has a wonderful coaching and mentoring ability and style that others respond to; it's one of the reasons he is such a good and effective leader. He qualified as an Executive Coach in 2016, having studied for an MA in Professional Development and obtaining ILM Levels 3 and 5 in Leadership and Management. He has an HND in Business and Finance and he won the 2018 Individual Leadership Award at the Powys CC staff awards that year. He loves to see colleagues realise their full potential and coaches them to new levels of competency and improvement with natural as well as skilled encouragement. His team's service delivery plan reflects this as it begins with the needs of staff before service objectives. Good, qualified, competent and supported staff get results and James is the best of advocates.

For all this, however, James would be the first to say 'once a TSO always a TSO'. He is so proud of his two years as Chair of the Wales Branch in 2013/15, his Branch Training Officer role and presence on the CTSI Council as Wales Branch Representative. An Institute and Branch enthusiast through and through. As well as his TS family, he has the more important family at home in Powys. Wife Helen and five children, together with three cats and a dog, surround him wonderfully. He loves his music, wishes he could play the piano and write a book and tinkers with old Land Rovers for fun. Capping it all of course with a pint in front of a warm pub fire.



DAVID PICKERING

DAVID WE ARE ALL INDEBTED TO YOU. MANY CONGRATULATIONS AND WE WARMLY WELCOME YOU INTO FELLOWSHIP.

When this Derbyshire lad decided to apply for a Trainee Trading Standards Officer post with Buckinghamshire County Council it was to prove to be the start of a wonderful career where food, public and animal health were at the heart of his future sphere of considerable expertise and interest. David began his trading standards life in Buckinghamshire's Aylesbury office in October 1985. He remains there 36 years later a loyal and talented servant of that local authority, as well as our Institute and profession. This unassuming man has established a reputation second to none in his field of expertise, both nationally and internationally. He is held in enormous esteem by not only his local and branch colleagues and our profession at large but by those in industry, Government and food science who look to constantly tap into his knowledge and experience.

David had qualified in 1989 with the DTS and it soon became apparent that he had an appetite for food enforcement and regulation. Our Institute and organisations like LACOTS and LACORS, MAFF, Defra and the Food Standards Agency began to look in his increasingly expert direction for the trading standards food law knowledge they were more frequently seeking. Society was waking up to the importance of nutrition, accurate and informed labelling, and allergens. A more coherent farm-to-fork approach to food policy making and regulation was increasingly evident. The sort of wisdom David possessed in these hugely topical areas was in demand.

Fortunately for us all, this oracle of food knowledge agreed to take on the demanding role of TSI Lead Officer for Food in 2000. He continues in that role to this day and is a rock-solid source of advice, reassurance and support for CTSI and his professional peers, all of whom have enormous respect and regard for David as a person and as a proven expert in food and agriculture. His knowledge and calm, reasoned approach to food regulation and enforcement is equally respected and sought by the country's food and drink industry. Food campaign groups also attach great value to David's views on those food-related issues always gaining traction in this modern world of industrial production as well as cottage industries and organic food production. He was an early advocate for better allergen labelling long before the media put the subject in the headlines, and has steadfastly sought a more effective regulatory and enforcement approach to making novel and evolving foodstuffs and ingredients safe.

DAVID HAS ALWAYS BEEN KEEN TO PASS ON HIS KNOWLEDGE TO OTHERS WHETHER BY WAY OF VARIOUS WRITINGS, PRESENTATIONS OR TRAINING.

He was joint editor of Sweet & Maxwell's Practical Food Law Manual from 2000 to 2007. He was an author and editor of the CTSI Business Companion food law guides. From 2000 to 2007 he was a Council member for LACORS on the Joint Health Claims Initiative. He is a moderator on food law in the CTSI qualification and regularly delivers food law training to trading standards and industry fora across the UK and further afield in Europe. He has contributed to the review on the future of public analysts, as well as allergen information for caterers. The horse meat scandal several years ago saw David immersed in the enforcement and regulatory fall out where his expertise was sought by the FSA, industry, the media, and of course his colleagues in trading standards and environmental health. Currently David is engaged with the expert group as part of the Food Standards Agency's Regulating Our Future review. He sits on the Government Chemist Programme Expert Group, is Vice Chair of the National Food Standards and Enforcement Focus Group and is a member of the Defra Authenticity Steering Group. He also gives his time and expertise to the Food Standards Committee of the charity Coeliac UK.

There is no doubt that David has been central to the trusted and high-level food sector profile our profession has earned with Government, industry, media and Parliamentary stakeholders. He has been a consistent source of support and presence in his branch, whether the South East Midlands Branch or latterly the South East Branch, when Buckinghamshire and Surrey County Councils brought their trading standards services together in 2015. Food composition and labelling has been at the forefront of debate in the Brexit arena of public opinion and David's views have been evermore in demand as the profile and consequences of the issues arising grow and Parliamentary debate on legislative change escalates. The CTSI Brexit Think Tank has been one beneficiary of his knowledge along with scores of other interested parties.

Away from the food front line, David is indebted to his wife for her support, as are we. Their two children and four cats occupy their time fully and not least as Dad's taxi service ensures they are safely delivered to their football, basketball and other sporting activities across the south east. Being a school governor for 17 years and an officer in the Aylesbury 1st Scout Group have also been significant distractions from David's well known love for badminton and music of every genre.



DAVID SAYER

WARMEST CONGRATULATIONS DAVID ON THIS AWARD OF FELLOWSHIP.

When he retired last year, David had given over 35 years of incredible service to the profession he loves and to fulfilling the public service ethos he has always embraced. He achieved so much to be proud of in this trading standards family of ours. David's passion for trading standards began in 1984 when he became a trainee TSO at Cleveland CC. Shortly after qualifying, he moved to County Durham in 1990 and carried out inspections in places like Barnard Castle long before it became such a go-to destination for those hard of sight.

1994 saw him go to North Yorkshire CC, with promotion to Principal TSO. He spent 17 hugely successful years there and, in that time, his special expertise in consumer product safety was to blossom, heading up a team dedicated to the subject. He also became an expert in safety-of-sports-grounds legislation when Chelsea visited his own Scarborough FC ground in an FA Cup tie in 2004, building a specialist group on the subject for stadia across the north of England. 2001 saw the crippling outbreak of foot-and-mouth disease in livestock across the country. North Yorkshire was one of the epicentres and David was on the front line managing the county's contact centre. Many of us will remember with both horror and pride the impact and scale of the outbreak, and the way in which our profession played more than its full part in tackling the immense enforcement and control issues arising every day.

2007 saw David moving to Redcar and Cleveland as its Trading Standards Manager, three years later becoming Regulatory Services Manager. It was at this time that he was asked to lead for the north east on three national projects. With the support of colleagues like Jeff Bell he oversaw the birth of the Consumer Direct contact centre, the NE Scambusters team and the regional Illegal Money Lending Team. David was especially proud of the ILMT and as Chair of Governance he secured £1.5m project funding, with £3m won as a result of its superb work. At the time he was the only TSO in the country to have regional responsibility for all three national projects, each of which were safe from the funding cuts his and other councils were implementing and, indeed, continue to do. He was ubiquitous in also making his expert input to various other regional, national and inter-agency groups on issues such as crime, alcohol and tobacco controls, and financial inclusion.

Product safety continued to be among his specialist subjects and he was passing on his knowledge and advice on training events in the north east and around the country. With the new General Product Safety Regulations David was delivering so many training courses that his series of sessions became fondly known as the 'Mrs Sayer wants a new sun room tour'! He

was a frequent media face, voice and writer on this subject and others, and always forthright with his views, never being afraid to champion for change if he saw a better way. David always had this strong desire to help new talent and it was no surprise, when John Whisson set up the new Consumer Protection degree course at Teesside University, to see David delivering lectures to students on a whole range of subjects from weights and measures to fraud and criminology, as well as being an external examiner.

An Institute member since 1985, David has always been an advocate for our professional body and a brilliant supporter of his branches. He has been Chair as well as Secretary of both the Yorkshire and the Humber and North East Branches and has always been one of those erstwhile executive members that are the lifeblood of every branch.

RESPECTED AND WARMLY REGARDED BY HIS PEERS, DAVID HAS ALWAYS THROWN HIMSELF INTO DOING EVERYTHING HE CAN FOR HIS PROFESSION AND PROFESSIONAL COLLEAGUES, HENCE HIS NOMINATION BY THEM FOR THIS FELLOWSHIP. THERE IS NO BETTER ACCOLADE.

When, in 2012, David went to Northumberland CC as Business Compliance and Public Safety Manager, he was moving into the final chapter of his career but he continued to enthusiastically practice his inherent belief in partnership working. He worked for and with his branch colleagues with all his usual zest, right up to his 2020 retirement. A marvellous career and so much to reflect upon with so many stories. Scoring the winning penalty and twice victorious at the Institute annual Conference five-a-side football tournaments for one, and then his tale of being on Breakfast TV to talk about illegal money lending armed with a clipboard whilst the guest next to him discussing piracy in the Gulf was armed with a Kalashnikov!

Well done David. Married to your lovely Elaine since 1984, you called your son Miles because of your passion for jazz. Your daughter Helen perhaps was named after another of your favourite vinyl artists? Enjoy your running and walking and we wish you well as you continue to help other causes close to your heart, including your concern with mental wellbeing where the Lived Experience Group with the Northumberland and Tyneside MIND will undoubtedly prosper from your Trustee support.



CALUM DUNCAN

IT IS WITH IMMENSE PRIDE AND PRIVILEGE AS WELL AS SADNESS AND SORROW THAT WE ARE HONOURED TO HAVE CALUM WITHIN FELLOWSHIP. GOD BLESS.

Sadly, Calum was lost to his loving family and to us all when he passed away on 7 July this year. He had faced his illness with courage, grace and resolve. We are indebted to his great friend and colleague Anne Marie Spalding and all in the Scotland Branch for his most worthy nomination for Fellowship.

Calum's life in trading standards began as a Consumer and Civil Law Adviser in 1995. He immediately joined the Institute and soon became an enthusiastic and well-liked attendee at Scotland Branch meetings and training events, as well as the Institute's annual Conference. His talent and zest for the job was clear to everyone and in 2001 he was able to use the opportunity provided by the APEL scheme to embark on the DTS. He qualified as the trading standards officer he was so proud to become in 2005.

Typically, Calum soon wanted to give his colleagues and other aspiring professionals the benefit of his early knowledge and experience. He gained accreditation as an assessor and verifier for the new TSQF and performed this invaluable task for over 15 years. His dissertation for the DTS focused on the licensed trade. It was a fantastic piece of work and his findings and recommendations formed the basis of the Scotland wide project 'Fair Measure Fortnight'. With Peter Fergie's support he embarked on designing and implementing a new training package, and 'Measure Up' received acclaim across Scotland. It was widely used and was shared with colleagues across the UK when it featured in TS Today. He then helped create the Best Bar None in Scotland initiative where he worked with the Scottish Business Resilience Centre and other partner agencies to improve standards and best practice in the sector. He delivered seminars to the licensed trade, helped train and encourage them to improve and the results followed. North Lanarkshire Trading Standards had long known it had a star in its ranks and Calum continued to excel.

Others came to admire his talents and he was seconded to Police Scotland three times: in 2014, 2016 and 2019. The police welcomed him into their ranks and saw that here they had an exceptional TSO and an individual who was happy to go the extra mile, do the hours and never shirk a challenge. He was a credit to the profession. He increased the number of doorstep crime reports to the procurator fiscal by 270% during his third secondment. His secondments focused on IP and doorstep crime, and the disruption of serious and organised crime. He achieved remarkable results, often running several serious investigations in tandem, executing warrants and liaising with the fiscal. He gained huge respect from his police colleagues and hugely strengthened the police partnership with trading standards.

Back at North Lanarkshire Calum was its lead officer and SPOC for fair trading and regularly contributed to SCOTSS Fair Trading Group meetings. He had become a leading light in securing enforcement orders under the Enterprise Act and lent his knowledge to others throughout Scotland. When he joined the Scotland Branch executive in 2016, Calum stepped forward to fill the treasurer vacancy and tackled it with his usual enthusiasm. He streamlined the accounts and invoicing process in his first term of office, building an electronic and more efficient system. He was the Scotland Branch representative on CTSI Council from 2019 until this year. He sat on the SCOTSS / CTSI Workforce Strategy Group set up as a consequence of the wider Strategic Review of Trading Standards in Scotland. As ever, his contributions were always sought and valued by his peers around the table.

Always a glass-half-full man, always positive, always helpful and always approachable, Calum was one of those go-to people that we all look for and listen to. He would encourage, energise, empathise and cajole with a strength of character, insight and personality that served as a brilliant magnet to and for others. A role model we would all be proud to be like and a wonderful advertisement for this profession we all share a passion for.

Calum loved life and loved his family. Claire was his rock and confidante. He loved to proudly watch daughter Rebecca's swimming galas and son Jack's football matches. His passion for sport and especially Motherwell FC shone through. He enjoyed his golf and was at the heart of that trading standards annual contest where he and the Scottish team look to leave their English and Welsh TS pals battling for second and third place. Indeed, he was very much the heart and the soul of that particular party and there are those on this platform today who will miss him dearly, as will we all.

CLAIRE, OUR HEARTS GO OUT TO YOU, REBECCA AND JACK AND ALL WHO ARE SUFFERING THE ALL TOO PREMATURE LOSS OF THIS VERY SPECIAL MAN. THIS TRADING STANDARDS FAMILY THAT CALUM WAS SUCH A BIG PART OF WILL, LIKE YOU, NEVER FORGET HIM AND WILL ALWAYS BE THERE FOR YOU AS CALUM WAS FOR SO MANY OF US.

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COLLEGE@TSI.ORG.UK