do you PASS?
helping you prevent underage sales

Frequently Asked Questions

What is do you PASS?

do you PASS? is an online tool providing materials for local authorities to deliver face-to face training to retailers.

What will be the annual fee?

There is an introductory offer of £650.00 + VAT which will be secured for a year, the annual fee after this time will be £735.00 + VAT.

Who provides the training?

Local authority trading standards personnel.

How do we order this product?

Simply email productinfo@tsi.org.uk

How quickly can we start the training?

As soon as you have returned the signed contract, you will be provided with a password to access and download all materials you need to deliver your training as soon as you wish.

Can we pass on any of the content in this product to another local authority?

The content is owned by CTSI and must not be passed on to any other local authority.

If there is a problem, who do we contact?

Email: helpdesk@tsi.org.uk
Telephone: 01268 582207

Who marks the delegates' test papers?

The trainer will mark the delegatesôpapers.

What is the pass rate for the test at the end of the training session?

The recommended pass mark is no lower than 10 correct answers out of 14 (71%).

Do delegates get a certificate?

We include a certificate template within the materials.

ctsi Chartered Trading Standards Institute

What benefits would I get from buying this product?

do you PASS? helps to promote and maintain compliance in your local area, it aims to advise and guide your delegates on the issues they face when selling age restricted products.

Who is the training aimed at?

The training is aimed at any business that sells age restricted products.

Can anyone in my authority deliver the training?

It is up to you who delivers your training. You are not required to be a CTSI accredited trainer.

Is there a limit to the number of training sessions I can run?

There is no limit to the number of sessions you run and the annual licence means the material is available whenever you need it during that year.

Am I allowed to charge for the training I deliver?

You are allowed to charge for your training session. It is up to you how little or how much you charge.